

Texas Nurse Aide- Webinar Q&A

Regional IFT Testing Sites

Q: How can I become a Regional/IFT Site with Prometric?

A: Please email pro-globalrecruiting@prometric.com

Q: If we are an In-facility testing site, do we need to resubmit an application for Prometric testing?

A: Yes, please email pro-globalrecruiting@prometric.com

Candidate Resources

Q: Where can I find the Candidate Handbook?

A: Prometric Candidate Information Bulletin can be found on www.prometric.com/nurseaide/tx

Q: What website will the students use to register for the Examination?

A: A link into the candidate portal is posted on www.prometric.com/nurseaide/tx in the "Candidate Resources" section.

Q: Will Prometric provide visual for skills?

A: We don't provide any training materials – just information to let the candidates know what to expect on test day (posted on www.prometric.com/nurseaide/tx).

Q: When will the school receive skill books for the students?

A: Schools can go to www.prometric.com/nurseaide/tx and download the posted information online.

Q: Does a candidate need to register for a Testing Accommodation for an Oral Exam?

A: No, we offer both English and Spanish Oral Exams. All candidates testing with an Oral exam must also pass a Reading Comprehension exam.

Q: What identification does a candidate need on testing day?

A: Authorization to Test (ATT) Letter, Government-issued Photo Identification with Signature, A second form of Identification with Signature. Please see www.prometric.com/nurseaide/tx for specific details.

Q: Do you have an Oral Practice Exam?

No, we do offer a variety of Nurse Aide Practice Exams at <https://www.prometric.com/test-takers/search/nurse-aide/nurse-aide-practice-exams>.

Q: Will candidates know the outcome of the exam immediately after?

A: An email will be sent to the candidate with testing results. Results are not discussed at the time of testing.

Q: Can a CNA sit for the exam without having completed the program?

A: Candidates cannot sit for the exams prior to completing an approved program. Program Directors will upload a list of students who completed the course into our portal, which will then email out to candidates allowing them to complete the application, submit payment, and schedule.

Q: What are the cost of the exams?

Test Options	Fees
Newly Trained Tester	Fee
Written and Clinical Skills	\$125
Oral English/Spanish and Clinical Skills (includes Reading Comprehension Exam)	\$135
Lapsed/Other Candidate	Fee
Written and Clinical Skills	\$125
Oral English/Spanish and Clinical Skills (includes Reading Comprehension Exam)	\$135
Re-tester	Fee
Written Test ONLY	\$35
Oral Test ONLY (Oral includes Reading Comprehension Exam)	\$45
Clinical Skills Test ONLY	\$90

A:

Delivery of Exams

Q: Who Proctors the Clinical Exam?

A: Prometric Nurse Aide Evaluator

Q: The skills exam is also only done in English?

A: Yes

Q: Is the oral exam in English and Spanish as well?

A: Yes

Q: What instructions are provided for the students prior to the test by the nurse examiner?

A: Candidates are given a copy of the general instructions (posted online as well) to review. They are also given an instruction card detailing the specific skills they are required to demonstrate.

Q: Can remotely proctored be done at the school like a high school and have the class take it or does it have to be individually?

A: Pro-Proctor exams are administered individually and need to pass a security check point before delivery. The Proctor will examine the area before proceeding forward. Please visit www.prometric.com/nurseaide/tx to see the qualifications needed for Pro-Proctor exams. High Schools should consider becoming an IFT site; please email pro-globalrecruiting@prometric.com

Q: The written test may be taken on the computer at any time as long as the testing area meets criteria and the pro-protector checks the environment. Is this correct?

A: Yes, as long as the computer and the internet meet acceptable standards (there's a system check candidates can perform), and the candidate is in a private space (typically a room with a door), they can make an appointment whenever there is an open timeslot with a proctor available.

Q: Can washcloths be used to dry for perineal /catheter care?

A: Checkpoints generally do not specify what to use for drying; washcloth is an acceptable option.

Q: Following the back rub, do we wipe excess lotion from back?

A: The clinical skills checklist for partial bedbath (which includes the back rub) does not have a checkpoint that addresses excess lotion, so there is nothing for the evaluator to rate with regard to that. You should train your

students in accordance with the state's curriculum – but there may be steps in your procedures that are not rated during the exam.

Training Programs

Q: So once you've integrated databases with Texas HHS, when I assist my students with the registration process into the Texas nurse aide registry, Prometric will be attached to that registration as well correct?

A: If you are the program director, you will be given access to Prometric's portal. You'll be able to upload an Excel roster of students who completed the course. Once you have uploaded it, the students will be notified to go in and complete the application, submit payment, and schedule their appointments.

Q: Will there be an orientation for instructors regarding skills?

A: Prometric is providing information for instructors in the webinars you attended. We do not currently have plans to provide an orientation for instructors specifically related to the skills.

Q: Will we receive a skills book with the procedures, or do we just use our curriculum and/or text books?

A: Prometric does not provide training materials. We do have a section on www.prometric.com/nurseaide/tx that includes valuable information about the exam.

Q: I have been teaching my students to wear gloves at all times during the skills and to remove gloves when they are supposed to remove gloves, use hand sanitizer and/or more gloves, etc. & so on during the skill because of Covid. Is that something you will be doing as well?

There are certain skills where glove use is required (see the clinical skills checklist to find those specific skills). Candidates are not prohibited from wearing gloves on the other skills if they choose. However, if they choose to wear gloves, they need to follow proper infection control processes or risk missing an Indirect Care checkpoint.

Q: How do I purchase vouchers with Prometric?

A: Please visit <https://www.prometric.com/files/voucher-purchase-and-management> for a tutorial on how to purchase vouchers.

Candidates Waiting For Testing

Q: What plans does Prometric have for students that have already completed their classes since January 2020?

A: The current vendor will be sending us a database of students who applied to them so that we can load it into our database. Candidates will receive an email once that has occurred, so they know how to log into our portal to pay/schedule their exams.

Q: For the students who signed up with Pearson but didn't get to take the license exam due to Covid, the skills they learned are different from what Prometric requires. What is done in this case?

A: Students should be learning skills in accordance with federal and state regulations, not tailored to a specific test. Prometric's exam does not require candidates to follow a specific procedure when performing the skills – which allows for variation in the way different training programs teach their students. Please review the Clinical Skills Checklist posted on www.prometric.com/nurseaide/tx in comparison to the way you teach your students – my expectation is that you will find that your procedures line up with the checkpoints.

Q: I had 2 students test this past weekend with Pearson Vue. They passed the skills but not the written. We will not be able to schedule them to retake the written with PV. Will Prometric honor the passed skills exam? Or will they have to take both tests? Can you please tell me how this will work?

A: We will be getting exam history from Pearson Vue and loading it into our systems, so we'll have the records of your students' passing scores on the clinical skills exams – they won't have to retest on that exam. We'll also have the failed results on the written exams (it counts as 1 of the 3 attempts), but they will immediately be able to schedule an appointment to retest with Prometric. Please be a little patient with us – we're not getting the history data until the end of the week at the earliest and need to get it loaded, but we'll communicate with your students shortly thereafter to let them know how to schedule the retest appointments.