# FREQUENTLY ASKED QUESTIONS
## North Dakota Insurance

### How much does my exam cost?

| Exam Name | Prometric Exam Code | Cost |
|---|---|---|
| Life and Annuity Insurance Part I – Product | 1351 | $49.00 |
| Life and Annuity Insurance Part II - Laws and Regulations | 1352 | |
| Accident and Health Insurance Part I – Product | 1353 | $49.00 |
| Accident and Health Insurance Part II - Laws and Regulations | 1354 | |
| Property Insurance Part I – Product | 1356 | $49.00 |
| Property Insurance Part II - Laws and Regulations | 1357 | |
| Casualty Insurance Part I – Product | 1358 | $49.00 |
| Casualty Insurance Part II - Laws and Regulations | 1359 | |
| Personal Lines | 1365 | $43 |
| Bail Bonds | 1363 | $43 |
| Consumer Credit | 1361 | $43 |
| Crop Hail | 1362 | $43 |
| Legal Expense | 1364 | $43 |
| Public Adjuster | 1366 | $49 |
| Fingerprinting Administration Fee | | $15 |

| Retake of the **two-part** exam | | |
|---|---|---|
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| Accident and Health Insurance Part I – Product | 1353 | $49 |
| Accident and Health Insurance Part II - Laws and Regulations | 1354 | $49 |
| Property Insurance Part I – Product | 1356 | $49 |
| Property Insurance Part II - Laws and Regulations | 1357 | $49 |
| Casualty Insurance Part I – Product | 1358 | $49 |
| Casualty Insurance Part II - Laws and Regulations | 1359 | $49 |

### What is considered a passing score?
To achieve a passing score on the examination, you must receive a 70% or higher on the examination.

### How do I register?
North Dakota Insurance and Prometric are pleased to announce the availability of the North Dakota Insurance exams via Remotely Proctored testing using Prometric's ProProctor™ application. You may schedule your exam online by visiting our website.

You may register and schedule online anytime for your fingerprinting appointment at

[www.prometric.com/northdakota/insurance](www.prometric.com/northdakota/insurance).

Whichever method of registration you select, Prometric accepts credit card payments using Visa, MasterCard, or American Express. If you choose to mail your application, you may pay with a company check or cashier's check, but NOT with a personal check. Please make sure that you are registering for the correct exam. Please note that all registration fees are NON-TRANSFERABLE and NON-REFUNDABLE once paid

**What if I need to reschedule or cancel my exam?**
- To reschedule your existing exam appointment, you must contact Prometric > 24 hours prior to the exam appointment date in order to avoid forfeiting your exam fee.
- To cancel your existing exam appointment, you must contact Prometric either through our toll-free number or by visiting [www.prometric.com/northdakota/Insurance](www.prometric.com/northdakota/Insurance) > 24 hours prior to your scheduled exam appointment in order to avoid forfeiting your original exam fee.

If you paid via credit card online and cancel your exam, the card you used will be automatically refunded.

However if you registered through mail or fax using any form of payment, after you cancel your exam, you must initiate a refund by going to https://fs6.formsite.com/Prometric/form33/index.html and completing the refund form.

**How much time do I have to finish the exam? How many questions are there?**
This depends on which exam you wish to take. You may find your exam's time limit and number of questions by going to [www.prometric.com/northdakota/insurance](www.prometric.com/northdakota/insurance), on the Special Resources Section ("License Information Handbook") to the "Exam Content Outlines." In addition to the time limit and number of questions for all of the North Dakota Insurance exams, you will find a generalized list of subjects covered in each exam. These outlines may aid you in determining what you should study during your test preparations.

**What time should I arrive to my exam appointment?**
Please arrive at the Test Center at least **thirty minutes (30) prior** to the start of your exam. This will ensure that the Test Center Administrators can check you in properly.

**What identification do I need for my exam?**
You must provide **1** form identification. This identification must be a VALID (non-expired) form of government-issued identification (driver's license, state ID, passport or military ID), which bears your signature and has your photograph.

**I didn't pass my exam this morning. Can I schedule it again right now?**
Prometric's registration system takes 24-48 hours to update properly with regard to the results of an exam. Until this update finishes, the system will not allow re-registration of that exam from any source. Please wait at least 24 hours from the end of your exam before you attempt to register and schedule again. If you still cannot register after 48 hours have passed from the end of the exam, a

system error may have occurred, and you should contact Prometric Candidate Care at (800) 813-6737.