



# FOOD SAFETY

Certificate and Certification Programs



# Food Safety Assessment and Partnership Opportunities



*Protecting the public from foodborne illnesses is an important and demanding job. News reports provide a constant stream of reminders of the trust that consumers place in those who supply, prepare and deliver food. To honor that trust – and to avoid costly reputational damage and litigation – there is ongoing pressure to provide robust, widespread and comprehensive training and assessments for all involved.*

## Turn to the single most trusted source for food safety certification.

Prometric's food safety exams play a critical role to ensure that food services professionals have mastered the principles necessary to reduce risk to consumers. Our exams establish standards of knowledge and accountability – and effectively measure them for improved consumer safety.

## Exam quality is unmatched.

Prometric has a rich history steeped in test development that helps consistently secure legally defensible tests for your organization – having one of the largest in-house test development staff in the industry, with test developers, editors, statisticians and test publishers.

Each year, we publish more than 1,000 individual exams, and our test development team creates more than 15,000 statistically valid and reliable test questions (items). Behind that work is a rigorous test development process and methodology that meet the highest of global testing standards, reflecting the Standards for Educational and Psychological Testing (developed jointly by the American Educational Research Association [AERA], the American Psychological Association and the National Council on Measurement in Education [NCME]).



## Testing is all we do.

Testing is our only business. Prometric is one of the most respected and trusted sources of test development and delivery in the world – considered to be the gold standard in professional competency measurement. We have earned that reputation through more than a half a century of relevant, secure and reliable testing – delivering more than seven million exams for nearly 300 organizations in more than 180 countries each year.

## Service excellence and long-term commitment is a matter of record.

We have been developing and delivering exams to the food services industry for more than 20 years, serving thousands of candidates. While all of our exam content is based on the most recent U.S. Food and Drug Administration (FDA) Food Code, exam content represents both historically relevant and emergent issues and threats. Our Certified Professional Food Manager (CPFM) exam also is accredited by the American National Standards Institute (ANSI) and accepted in all 50 states. It adheres to the highest standards set by the Conference for Food Protection (CFP) and has received a "Top Score" in the ANSI recertification process for 15 consecutive years.

Our commitment to you is second to none. Through our team of food safety specialists, we work with partners and candidates across the nation to deliver exceptional program support and assure candidates are afforded a secure, fair and reliable testing experience. Our improved operational performance sets a new higher bar for service, and our team of dedicated customer service agents are on hand to assist with your testing needs.

## Offering the Best Value at the Most Affordable Cost

- ✓ **Legally defensible**  
high-performing exams based on best-in-class standards
- ✓ **Forensic analysis**  
for ongoing surveillance of any testing improprieties
- ✓ **Relevant exam content**  
authored by food industry experts
- ✓ **Robust measurement**  
of test questions (items) to monitor exam quality
- ✓ **Multi-level performance reporting**  
for ultimate decision-making control
- ✓ **Candidate convenience**  
with multiple delivery options
- ✓ **Candidate accessibility**  
with multiple language translations

# Manage Your Business with Confidence Knowing You Can Count on Exceptional Coverage, Accessibility and Affordability

Our exams perform. They are reliable. We know that because of our robust analytics, performance measurement and reporting capabilities. We deliver proven data backed by statistics that allow you to review performance by test question (item) and by candidate – capabilities that provide unmatched decision-making authority and transparency. Prometric also continuously looks for opportunities to enhance our assessments through Research and Development (R&D) activities that assess and advance the future of testing – an ongoing effort to make exams more interactive, easier to understand and relevant to the training materials. At Prometric, we also offer unmatched:



### Coverage

Our network and exam delivery systems allow us to deliver exams in a wide range of settings all over the world, including computerized or paper/pencil testing at your location(s), as well as, Prometric's network of more than 350 test centers in the U.S. alone.



### Accessibility

Prometric makes its exams accessible – offering exams in multi-languages, including English, Spanish, Traditional Chinese, Korean and Vietnamese. For proctor training, we also offer our Proctor Training Manual and Competency Exam in Spanish.



### Affordability

Since Prometric does not deliver training courses, our exams are limited to the cost of the exam only. We also help manage costs through proctor utilization. While you can always request a Prometric proctor, we also will work with you – at no cost – to certify your employees as Prometric proctors.

## Offering a Range of Certifications

**CPFM**

**Certified Professional  
Food Manager**

**HACCP**

**Hazard Analysis Critical  
Control Points**

**PFHC**

**Professional Food  
Handler Certificate**

**AH**

**Alcohol Handler**

**Learn More.** To talk directly to one of our solutions specialists, please call 1-855-855-2241. Or visit [www.prometric.com/foodsafety](http://www.prometric.com/foodsafety)

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