



## FMI - Prometric FAQs

### **Q&A: FMI and Prometric Partner to Enhance Food Safety Certification in Food Retail Stores**

#### **What does the partnership between FMI and Prometric mean?**

FMI and Prometric have agreed to a five-year partnership to bring the SafeMark Food Protection Manager exam to FMI members and retail grocer employees. FMI will leverage Prometric's extensive, world-class test delivery infrastructure to deliver SafeMark exams in food retail stores and Prometric test centers.

"The benefit of this alliance is twofold, as we also value the professionals at retail ensuring these associates have the resources to effectively advance their careers," said FMI's Dr. Hilary Thesmar.

"Prometric's investments in technology and operations have enabled us to bring market-leading clients such as FMI unique and valuable offerings for their members. We are excited to help advance FMI's vision for food safety and industry leadership by creating a globally convenient avenue for certification anywhere FMI members have storefronts," said Charles Kernan, Prometric's President and Chief Executive Officer. "This offering places FMI at the leading edge of reliable and secure food safety certification."

#### **What is the SafeMark Food Protection Manager exam?**

The SafeMark Food Protection Manager exam is accredited by the American National Standards Institute (ANSI) and adheres to standards set forth by the Conference for Food Protection (CFP), ensuring a fair and impartial testing experience and a scientifically developed, legally defensible exam. The exam certifies that individuals who earn a passing score have the knowledge, skills and abilities to practice food safety within the retail environment.

#### **How is this different from other exams?**

The FMI and Prometric relationship will bring unprecedented access to the SafeMark Food Protection Manager exam. The SafeMark exam is ANSI accredited like other accredited exams, but is aimed at ensuring that the individuals passing the exam have demonstrated the knowledge, skills and abilities needed to work in the retail environment.

As an added layer of convenience, FMI candidates wishing to sit for the SafeMark exam can schedule exams at Prometric test centers if the option is more convenient to where they live and work.

#### **What is FMI's mission?**

Through programs in public affairs, food safety, research, education and industry relations, FMI offers resources and provides valuable benefits to more than 1,225 food retail and wholesale member companies in the United States and around the world. FMI membership covers the spectrum of diverse venues where food is sold, including single owner grocery stores, large multi-store supermarket chains and mixed retail stores. FMI's U.S. members operate nearly 40,000 retail food stores and 25,000 pharmacies, representing a combined annual sales volume of almost \$770 billion.

Learn more: [www.fmi.org](http://www.fmi.org)



## FMI - Prometric FAQs...continued

### **Who is Prometric?**

Prometric is an industry leader in certification development and delivery. We deliver more than 8 million exams annually to clients in over 160 countries in every business segment, such as Government, Healthcare, Financial, Academic, Corporate, IT and Food Safety.

### **How is the SafeMark exam delivered?**

Prometric can deliver the SafeMark Food Protection Manager exam in three distinct ways, and all exams are monitored by trained and certified proctors.

1. On site at food grocery retail locations through Internet and computer
2. On site at food safety retail locations through traditional paper and pencil
3. Within any of more than 350 Prometric test centers in North America

### **How is the SafeMark exam developed?**

Prometric has an extensive team of psychometricians and test developers on site that construct exams, SafeMark included, to ensure fairness and legal defensibility. Prometric ensures that the exam questions are derived from the latest USDA Food Code. In addition, Prometric partners with FMI and the SafeMark brand to ensure that training materials and exam content correlate.

### **Is Prometric affiliated with American National Standards Institute (ANSI)?**

Yes, Prometric's SafeMark Food Protection Manager exam is accredited by ANSI and adheres to the highest standards set forth by the Conference of Food Protection (CFP).

### **What do I need to do to begin ordering exams?**

First, as an FMI member, you'll need to complete a few simple steps to become a Certified Prometric proctor. Simply visit [www.prometric.com/safemark](http://www.prometric.com/safemark) and click on the "Proctor" tab. From there refer to the 3 simple steps on the page that tells you how to become a certified food safety proctor. Once completed and you have met all requirements, a Prometric representative will contact you and provide your credentials.

### **After I am a proctor, how do I begin ordering exams?**

Prometric offers a wide mix of options, support and flexibility when ordering exams and materials. You can order online through our designated portal at [www.prometric.com/safemark](http://www.prometric.com/safemark). You may also email [examorders@prometric.com](mailto:examorders@prometric.com) or speak to a live agent by calling 1-800-535-6210.

### **How do my students get their results?**

Prometric thoroughly processes every exam with the utmost security and diligence possible. For paper-based testing (PBT), proctors send all materials back to Prometric upon completion of the exam administration to your class. Once received, our staff processes exams and mails either a certificate or fail letter to the proctor or candidate, depending on your organization's preference.

For Internet-based testing (IBT) and testing from our test centers (CBT), the employee will see an unofficial score upon completion of the test. From there the official certificate or fail letter will follow in the mail shortly thereafter.

### **How long does it take to receive official results?**

Results should be in your employee's hands within 10 business days from taking their exams.