# Nebraska Producer's Examination for Personal Lines Insurance

# **Series 13-21**

# 100 questions (plus 5 unscored items) 2-hour time limit

#### 1.0 Insurance Regulation

12%

1.1 General

State specific licensing requirements

License issuance (44-4052, 4053)

Application

License maintenance

Change of name/phone number/address/email address (44-4054(8))

Assumed business name (44-4057)

Reporting of actions (44-4065)

Continuing education including exemptions (44-3901-3908)

**Penalties** 

Appointment and termination process

License duration

Renewal/nonrenewal (44-4054)

Reinstatement

Continuation

Termination (44-4062)

Surrender

Lapse

Inactivity due to military service

Inactivity due to extenuating circumstances

Disciplinary actions related to the license

Denial

Probation

Suspension (44-2633, 4059)

Surrender

Revocation or refusal to issue or renew (44-2633, 4059)

**Penalties** 

Civil

Criminal

Hearings (44-4059(2))

Fines (44-2634, 4059(4))

Cease and desist order (44-1529, 1542

1.2 Licensing Types, Purposes, and Processes

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License types (44-4054)
          Producer (44-4049, 4054)
          Consultant (44-2606-2635)
          Public adjuster
          Agency
          Resident (44-2625, 4055, 4063)
          Nonresident (44-2625, 4055, 4063)
          Temporary (44-4058)
          Surplus lines
          Crop
  Licensing requirements
          Eligibility and qualification
1.3 State Regulation
  Acts constituting insurance transaction
          Negotiate
          Sell
          Solicit
  Director's general duties and powers (44-101.01, 2635)
  Producer regulatory requirements
          Policy signatures
          Application signatures
          Premium payment
          Producer representation
          Commissions/compensation and fees (44-4060)
          Controlled business (44-361.01, .02)
          Appointment (44-4061)
          Fiduciary responsibility
          Impersonation
          Records maintenance (44-5905)
          Claims reporting
  Company regulatory requirements
          Solvency
          Financial requirements
          Certificate of authority (44-303)
          State of domicile
          Records maintenance
          Policy forms/rates/exceptions
          Appointment/termination
          Capital and surplus requirements (44-214, 305)
          Unfair trade practices complaint register (44-1525(9); Reg Ch 21)
  Difference between admitted, non-admitted, foreign, and domestic insurers
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Unfair trade practices
          Unfair discrimination (44-1525(7))
          Misrepresentation (44-1525(1))
          False or deceptive advertising (44-1525(2))
          Claims settlement
          Boycott (44-1525(4))
          Coercion (44-1525(4))
          Intimidation (44-1525(4))
          Defamation (44-1525(3))
          False financial statements
          Fraud
          Illegal inducements including rebating and twisting (44-361, 1525(8))
          Misappropriation of funds
          Testimonials
          Comparisons
          Nondisclosure of fees or charges (44-354)
  Other prohibited practices
          Comingling of funds
          Non-transparency
          STOLI/IOLI
          Prohibited fees/premiums/extra charges
          Larceny
          Acting without a license
  Unfair claims settlement practices (44-1539, 1540)
  Nonpublic personal information and privacy protection
  Policy replacement
  Solicitation and sales
          Advertising
          Provisions/rules
          Policy summary
          Buyer's Guide
          Illustrations
          Suitability
          Backdating
  Selection criteria and unfair discrimination
  Insurance Fraud Act (44-6601-6608)
  Privacy of Insurance Consumer Information Act (44-901–925)
1.4 Federal Regulation
  Federal Law (18 U.S. Code § 1033)
  Fair Credit Reporting Act (15 USC 1681–1681d)
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Fraud and false statements including 1033 and 1034 waiver
    "Prohibited Persons" Waiver (Consent to Work) (18 U.S. Code § 1033-1034)
    Other federal regulations
            Do Not Call List (Telephone Consumer Protection Act)
            Can-Spam Act
            Sarbanes-Oxley Act
            Terrorism Risk Insurance Act
            Consumer Data Privacy and Security Act
            National Flood Insurance Program
2.0 General Insurance
                                                                            12%
  2.1 Risk management key terms
    Risk
    Exposure
    Hazard
    Peril
    Loss
    Insurance
  2.2 Methods of handling risk
    Avoidance
    Retention
    Risk-sharing
    Reduction
    Transfer
  2.3 Other concepts
    Elements of insurable risks
    Adverse selection
    Law of large numbers
    Reinsurance
    Indemnity/pay on behalf of
  2.4 Types of insurers
    Captives
    Stock
    Mutual
    Reciprocals
    Risk retention groups
    Risk purchasing group
    Self-insurers
    Re-insurers
  2.5 Comparison of insurers
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Private versus government insurers

Authorized / admitted versus unauthorized/nonadmitted insurers

Domestic, foreign, and alien insurers

#### 2.6 Financial solvency status

A.M. Best

Standard and Poor's

Moody's

State Guarantee Funds

National Association of Insurance Commissioners (NAIC)

#### 2.7 Distribution methods

Independent agent

Direct writer

Exclusive

Captive

Risk purchasing groups

Managing General Agents (MGA)

Wholesalers

Aggregators

# 2.8 Rate filing and forms services

Insurance Services Office (ISO)

American Association of Insurance Services (AAIS)

Surety and Fidelity Association of America (SFAA)

NCCI or other state rate-making entity

#### 2.9 Rules of agency

Insurer as principal

Producer/agent/broker-insurer

Adjuster relationships

# 2.10 Authority and powers of producers/agents/brokers

**Express** 

**Implied** 

**Apparent** 

Contractual

# 2.11 Elements of a legal contract

Offer and acceptance

Consideration

Competent parties

Legal purpose

#### 2.12 Distinct characteristics of an insurance contract

Contract of adhesion

Aleatory

Personal

Unilateral	
Conditional	
2.13 Legal interpretations affecting contracts	
Insurable interest	
Ambiguities in a contract of adhesion	
Reasonable expectations	
Indemnity	
Utmost good faith	
Concealment	
Representations	
Misrepresentations	
Warranties	
Fraud	
Waiver and estoppel	
3.0 Property and Casualty Insurance Basics	16%
3.1 Insurable interest	
3.2 Underwriting	
Loss history	
Loss ratio	
Credit scores	
Risk appetite/acceptability	
Inspections	
3.3 Rates	
Types	
Loss costs	
Components	
3.4 Hazards	
Physical	
Moral	
Morale	
3.5 Negligence	
Elements of a negligent act	
Defenses against negligence	
3.6 Types of damages	
Compensatory (special versus general)	
Punitive	
3.7 Types of liability	
Absolute	
Strict	
Vicarious	

# 3.8 Causes of loss

Direct

Consequential

Indirect

Contingent

# 3.9 Property key coverage terms and definitions

Named perils

**Broad** 

Special perils

Vacancy or unoccupancy

Blanket versus specific insurance

# 3.10 Types of building construction

Frame

Masonry

Joisted masonry

Fire resistive

#### 3.11 Loss valuation

Actual cash value

Replacement cost

Functional replacement cost

Market value

Agreed value

Stated amount

Valued policy

Broad evidence rule

Actual loss sustained

# 3.12 Policy construction

Declarations

Definitions

Insuring agreement

Conditions

**Exclusions** 

# 3.13 Additional/supplementary coverage and endorsements

# 3.14 Common policy conditions

Insureds — named

First named

Additional

Policy period

Territory

Cancellation and nonrenewal

Coinsurance and deductibles

Cooperation

# 3.15 Loss payment provisions

Nonconcurrency

Primary and excess

Pro rata

Contributions by equal shares

Apportionment

# 3.16 Limits of liability/insurance

Per occurrence

Per loss

Per claim

Per person

Aggregate

Split

Combined single

**Bodily injury** 

Property damage

# 3.17 Liability key coverage terms and definitions

Restoration/nonreduction of limits

Claims made

Retroactive date

Extended reporting period/tail

#### 3.18 Named insured responsibilities

**Duties after loss** 

Assignment and abandonment

Notice

Cancellation

# 3.19 Other policy conditions

Liberalization

Subrogation

Salvage

Claims settlement options and duty to defend

# 3.20 Third-party provisions

Standard mortgage clause

Loss payable clause

No benefit to the bailee

Additional insured

Additional named insured

#### 3.21 State plans

Nebraska Property and Liability Insurance Guaranty Association (44-2401–2418)

FAIR plan

Joint Underwriting Association (JUA)	
3.22 State regulations	
Nebraska Valued Policy Law (44-501.02)	
Cancellation and nonrenewal (44-522)	
Concealment, misrepresentation or fraud (44-358; 44-6601–6608; RL 28-63 Rate and Form Act (44-7501–7535)	1)
Binders	
Loss payment	
Arbitration	
Certificates of insurance	
3.23 Federal Insurance Programs	
Terrorism Insurance Program (TRIA)	
National Flood Insurance Program (NFIP)	
Federal Crop Insurance Program (FCIP)	
3.24 Time element coverages	
4.0 Dwelling Policy	10%
4.1 Eligibility	
4.2 Perils insured against	
DP-1 (basic)	
DP-2 (broad)	
DP-3 (special)	
4.3 Property coverages	
A, B, C, D, E, and other	
4.4 Definitions, exclusions, and conditions	
4.5 Policy endorsements	
Special provisions (DP 01 26)	
Automatic increase of insurance (DP 04 11)	
Broad form theft coverage (DP 04 72)	
Dwelling under construction (DP 11 43)	
Ordinance and law	
4.6 Personal liability supplement	
4.7 Cancellation/nonrenewal	
Reasons	
Notice	
5.0 Homeowners Policy	22%
5.1 Eligibility	
5.2 Perils insured against	
5.3 Definitions, conditions, and exclusions	

Wind and Hail Associations

Assigned risk

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5.4 Coverage forms
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HO-2 through HO-6 and HO-8

5.5 Section I -- Property coverages

Coverage A, B, C, D and additional coverages

Special limits

5.6 Section II -- Liability coverages

Coverage E, F, and additional coverages

#### 5.7 Policy endorsements

Special provisions (HO 01 26)

Limited fungi, wet or dry rot, or bacteria coverage (HO 04 26, HO 04 27)

Permitted incidental occupancies (HO 04 42)

Earthquake (HO 04 54)

Scheduled personal property (HO 04 61)

Personal property replacement cost (HO 04 90)

Home-based business (HO 04 97)

Business pursuits (HO 24 71)

Watercraft (HO 24 75)

Personal injury (HO 24 82)

Water backup

Additional limits

5.8 Cancellation/nonrenewal

Reasons

Notice

#### 6.0 Auto Insurance

6.1 State Auto Laws

State plans

Nebraska Motor Vehicle Safety Responsibility Act (RL 60-501-569)

Required limits of liability (RL 60-501(10), 534)

Required proof of financial responsibility (RL 60-346)

Nebraska Automobile Insurance Plan

No-fault coverage

Personal injury protection

Property protection

**Residual liability** 

Uninsured/underinsured motorist (44- 6401-6414)

Cancellation/nonrenewal

Reasons (44-515)

Notice (44-516-519, 523; RL 60-544)

Other state laws

Constructive total loss

Arbitration

Rental vehicle coverage

22%

State Motor Vehicle Financial Responsibility Law	
Stacking	
6.2 Personal Auto Policy	
Eligibility	
Definitions, conditions, and exclusions	
Liability coverage	
Combined single limits versus split limits	
Bodily injury and property damage	
Supplementary payments	
Exclusions	
Medical payments coverage	
Uninsured/underinsured motorist coverage	
Bodily injury	
Property damage	
Required limits	
Coverage for damage to your auto	
Collision	
Other than collision	
Deductibles	
Transportation expenses	
Exclusions	
Substitute transportation	
Towing (PP 03 03)	
Labor (PP 03 03)	
Selected endorsements	
Amendment of policy provisions (PP 01 85)	
Extended non-owned coverage (PP 03 06)	
Miscellaneous type vehicle (PP 03 23)  Joint ownership coverage (PP 03 34)	
Mexico coverage	
Territory	
Drive other car (DOC)	
Transportation network coverage	
7.0 Other Coverages and Options	6%
7.1 Specialty Coverages	
Types of umbrella/excess/following form liability policies	
Personal (DL 98 01)	
7.2 National Flood Insurance	
Types of flood insurance	
"Write your own"	

Aftermarket parts regulation (Reg Title 210 Chapter 45)

Government

Flood insurance provisions

Eligibility

Coverage

Limits

Deductibles

Waiting period

Pre-FIRM, Post-FIRM (flood insurance rate map)

7.3 Other Policies

Boatowners policies, personal watercraft, and recreational vehicles