# Nebraska Consultant's Examination for Life and Annuities, Accident and Health or Sickness Insurance Series 13-07

# 150 questions (plus 5 unscored items) 2.5-hour time limit

# 1.0 Insurance Regulation

9%

#### 1.1 General

State specific licensing requirements

License issuance (44-4052, 4053)

Application

#### License maintenance

Change of name/phone number/address/email address (44-4054(8))

Assumed business name (44-4057)

Reporting of actions (44-4065)

Continuing education including exemptions (44-3901–3908)

**Penalties** 

Appointment and termination process

#### License duration

Renewal/nonrenewal (44-4054)

Reinstatement

Continuation

Termination (44-4062)

Surrender

Lapse

Inactivity due to military service

Inactivity due to extenuating circumstances

#### Disciplinary actions related to the license

Denial

Probation

Suspension (44-2633, 4059)

Surrender

Revocation or refusal to issue or renew (44-2633, 4059)

#### **Penalties**

Civil

Criminal

Hearings (44-4059(2))

Fines (44-2634, 4059(4))

Cease and desist order (44-1529, 1542)

# 1.2 Licensing Types, Purposes, and Processes

License types (44-4054)

```
Producer (44-4049, 4054)
```

Consultant (44-2606-2635)

Public adjuster

Agency

Resident (44-2625, 4055, 4063)

Nonresident (44-2625, 4055, 4063)

Temporary (44-4058)

Surplus lines

Crop

#### Licensing requirements

Eligibility and qualification

#### 1.3 State Regulation

Acts constituting insurance transaction

Negotiate

Sell

Solicit

Director's general duties and powers (44-101.01, 2635)

Producer regulatory requirements

Policy signatures

**Application signatures** 

Premium payment

Producer representation

Commissions/compensation and fees (44-4060)

Controlled business (44-361.01, .02)

Appointment (44-4061)

Fiduciary responsibility

Impersonation

Records maintenance (44-5905)

Claims reporting

Company regulatory requirements

Solvency

Financial requirements

Certificate of authority (44-303)

State of domicile

Records maintenance

Policy forms/rates/exceptions

Appointment/termination

Capital and surplus requirements (44-214, 305)

Unfair trade practices complaint register (44-1525(9); Reg Ch 21)

Difference between admitted, non-admitted, foreign, and domestic insurers

```
Unfair trade practices
          Unfair discrimination (44-1525(7))
          Misrepresentation (44-1525(1))
          False or deceptive advertising (44-1525(2))
          Claims settlement
          Boycott (44-1525(4))
          Coercion (44-1525(4))
          Intimidation (44-1525(4))
          Defamation (44-1525(3))
          False financial statements
          Fraud
          Illegal inducements including rebating and twisting (44-361, 1525(8))
          Misappropriation of funds
          Testimonials
          Comparisons
          Nondisclosure of fees or charges (44-354)
  Other prohibited practices
          Comingling of funds
          Non-transparency
          STOLI/IOLI
          Prohibited fees/premiums/extra charges
          Larceny
          Acting without a license
  Unfair claims settlement practices (44-1539, 1540)
  Nonpublic personal information and privacy protection
  Policy replacement
  Solicitation and sales
          Advertising
          Provisions/rules
          Policy summary
          Buyer's Guide
          Illustrations
          Suitability
          Backdating
  Selection criteria and unfair discrimination (44-1525(7)(a))
  Insurance Fraud Act (44-6601-6608)
  Privacy of Insurance Consumer Information Act (44-901–925)
1.4 Federal Regulation
  Federal Law (18 U.S. Code § 1033)
```

Fair Credit Reporting Act (15 USC 1681–1681d)

```
Fraud and false statements including 1033 and 1034 waiver
    "Prohibited Persons" Waiver (Consent to Work) (18 U.S. Code § 1033-1034)
    Other federal regulations
            Do Not Call List (Telephone Consumer Protection Act)
            Can-Spam Act
            Sarbanes-Oxley Act
            Terrorism Risk Insurance Act
            Consumer Data Privacy and Security Act
            National Flood Insurance Program
2.0 General Insurance
                                                                                         6%
  2.1 Risk management key terms
    Risk
    Exposure
    Hazard
    Peril
    Loss
    Insurance
  2.2 Methods of handling risk
    Avoidance
    Retention
    Sharing
    Reduction
    Transfer
  2.3 Other risk concepts
    Elements of insurable risks
    Adverse selection
    Law of large numbers
    Reinsurance
  2.4 Types of insurers
    Stock
    Mutual
    Fraternal benefit society
  2.5 Financial rating services
```

A.M. Best

Moody's

Standard and Poor's

# 2.6 Distribution systems Independent Direct Exclusive/captive agent **Exchanges** 2.7 Law of agency Insurer as principal Producer/agent/broker-insurer relationships 2.8 Authority and powers of producers/agents/brokers **Express Implied** Apparent 2.9 Elements of a legal contract Offer and acceptance Consideration Competent parties Legal purpose 2.10 Legal interpretations affecting contracts Reasonable expectations Indemnity Utmost good faith Concealment Representations Misrepresentations Warranties Fraud 3.0 Life Insurance Basics 11% 3.1 Producer Authority and Powers Insurable interest (44-704) Personal uses of life insurance Survivor protection Estate creation/conservation

Cash accumulation

Exemption from creditor claims/probate

Security

```
Needs approach to determining amount of personal life insurance
        Types of information gathered
        Determining lump-sum needs
        Planning for income needs
Business uses of life insurance
        Key person
        Buy-sell
Factors in premium determination
        Mortality
        Interest
        Expense
Field underwriting
        Application procedures
        Required signatures
        Notice of information practices and premium collection
        Conditional receipt
Policy delivery
        Policy review
        Effective date of coverage
        Premium collection
        Statement of Good Health
        Delivery/electronic delivery requirements
Information sources and regulation
        Application
        Producer report
        Attending physician statement
        Investigative consumer report
        Medical Information Bureau (MIB)
        Medical examination and lab tests including HIV (RL 71-531)
        Financial information
Risk classifications
        Preferred
```

#### 4.0 Life Insurance Policies

4.1 Characteristics of Level Term

Standard

Declined

Substandard/rated

Renewability

Level premium

11%

Convertibility
Term-to-65

# 4.2 Decreasing Term

Credit/mortgage protection

#### 4.3 Whole Life

Ordinary

Limited pay

Single premium

#### 4.4 Characteristics of Whole Life

Cash value

Maturity

Guarantees

#### 4.5 Universal and Indexed Life

# 4.6 Variable products

Regulation of variable products

Qualifications of producers for the sale of variable products

General account versus separate account

# 4.7 Specialized policies

Joint life/first-to-die

Survivorship life/second-to-die

# 4.8 Characteristics of Group Life

Individual certificates

Eligibility

Plan sponsors

Underwriting requirements

Conversion (44-1607(8-10), 1613, 1614)

Standard provisions

# **5.0 Individual Health Insurance Policy General Provisions and Clauses**

5.1 Required Provisions (44-502)

Ownership

Assignment

Entire contract (44-502(3))

Right to examine (free look) (44-502.05)

Payment of premiums (44-502(1))

11%

```
Grace period (44-502(2))
```

Reinstatement (44-502(11))

Incontestability (44-502(5))

Misstatement of age or sex (44-502(6))

Exclusions (44-502(5))

Suicide

Consideration

Insuring clause

#### 5.2 Beneficiaries

**Designation options** 

Individuals

Classes

**Estates** 

Minors

**Trusts** 

Succession

**Primary** 

Contingent

Revocable versus irrevocable

Common Disaster Clause

# 5.3 Settlement Options

Types of settlement options

Cash payment

Interest only

Fixed-period installments

Fixed-amount installments

Life income,

Single life

Joint and survivor

Retained asset account

Spendthrift clause

# 5.4 Nonforfeiture Options

Types of nonforfeiture options

Cash surrender value

Extended term

Reduced paid-up insurance

# 5.5 Policy Loan and Withdrawal Options

Types of loans and withdrawals

```
Policy loans
```

Automatic premium loans

Withdrawals or partial surrenders

# 5.6 Dividend Options

# **Dividend options**

Cash

Reduction of premium/loan

Accumulation at interest

One-year term

Paid-up additions

Paid-up insurance

# 5.7 Policy Riders

# Disability riders

Waiver of premium

Waiver of cost of insurance (Universal Life)

Disability income benefit

**Guaranteed insurability** 

Accelerated (living) and long-term care benefits/riders

Conditions for payment

Effect on death benefit

Qualifying events

Disclosure

**Exclusions and restrictions** 

#### Additional insureds

Spouse/other-insured term

Children's term

Family term

#### Riders affecting death benefit

Accidental death and dismemberment

Cost of living

Return of premium

# 6.0 Annuities

5%

# 6.1 Annuity Basics

Annuity concepts and uses

Accumulation/annuity periods

Owner

**Annuitant** 

Beneficiary

Death of owner

	Types of annuities	
	Single premium	
	Fixed premium	
	Flexible premium	
	Immediate	
	Deferred	
	Features/aspects of annuities	
	Nonforfeiture	
	Surrender charges	
	Fixed versus variable annuities	
	Interest rate guarantees	
	Separate account	
	General account	
6	.2 Payout Options	
	Life contingency benefit options	
	Pure life	
	Life with guaranteed minimum	
	Single life	
	Multiple life	
	Annuity certain payment options	
	Installments for a fixed period/amount	
	-     (1.6 )	,
	Federal Taxation of Life Insurance and Annuities 4%	)
/	.1 General	
	Taxation of amounts available to policyowner	
	Cash value increases	
	Dividends	
	Loans	
	Surrenders Accelerated benefits	
	Death benefit	
	Taxation of amounts received by the beneficiary  General rules and exceptions	
	Settlement options	
	Tax implications of estate as beneficiary	
	Section 1035 exchanges	
	Qualified versus nonqualified annuities	
	General requirements	
	General regulients	

Taxation of distributions/withdrawals/contributions

Daring accamalatio	ii piiase	
Annuity phase, excl	usion ratio	
Modified endowment contra	acts (MECs)	
Modified endowme	ent versus life insurance	
Seven-pay test		
Distributions		
8.0 Customer Relations and Pri	vacy	1%
8.1 Networking and Client Su	pport	
Product suitability		
8.2 Recording, Reporting, and	d Securing Client Information	
HIPAA privacy and security (I	EDI) rules	
Records maintenance and se	ecurity	
Required disclosures		
Buyer's/shopper's gu	iide	
HIV consent		
9.0 Risk and Underwriting		4%
9.1 Risk Management		
Risk management key terms		
Risk		
Exposure		
Hazard		
Peril		
Loss		
Methods of handling risk		
Avoidance		
Retention		
Sharing		
Reduction		
Transfer		
Other concepts affecting risk	<b>(</b>	
Elements of insurable		
Adverse selection		
Law of large numbers	S	
Reinsurance		
Indemnity		
Elements of insurable risk		
Due to chance		

Premature distributions

During accumulation phase

Definite and measurable Statistically predictable Not catastrophic Randomly selected

# 9.2 Underwriting

Risk classifications

Preferred

Standard

Substandard

Allowable sources of underwriting information

**Application** 

Producer report

Attending physicians' statement

Investigative consumer report

Medical information bureau (MIB)

Medical examinations and lab tests including HIV consent

Purpose and process of underwriting

Unfair discrimination

Blindness

Genetic characteristics

Field underwriting

**Application process** 

Common errors or omissions related to underwriting

Failing to give required disclosures Misrepresenting client information

# 9.3 Replacement

Limitations and exclusions

Pre-existing conditions

Waiting periods

Replacement requirements

**Notifications** 

Proof/certificate of creditable coverage

Suitability

# 9.4 Policy Delivery Requirements

Statement of good health

Policy review

# 10.0 Individual Accident and Sickness Insurance Policy General

Provisions and Clauses 3%

#### 10.1 Risk Management

Individual optional provisions (44-710.04)

Change of occupation (44-710.04(1))

Age/gender misstatement 44-710.04(2))

Insurance with other insurers (44-710.04(4-5))

Other insurance in this insurer (44-710.04(3))

Unpaid premiums (44-710.04(7))

Cancellation (44-710.04(8))

Conformity with state statutes (44-710.04(9))

Illegal occupation (44-710.04(10))

Intoxicants and narcotics (44-710.04(11))

Individual policy mandatory provisions (44-710.03)

Time limit on certain defenses (44-710.03(2))

Physical exam and autopsy (44-710.03(10))

Legal actions (44-710.03(11))

Change of beneficiary (44-710.03(12))

Entire contract (44-710.03(1), .12)

Grace period (44-710.03(3))

Reinstatement (44-710.03(4))

Claims forms (44-710.03(5-9))

Notice of claims (44-710.03(5-9))

Proof of loss

Time of payment of claims (44-710.03(5-9))

Payment of claims (44-710.03(5-9))

# Other provisions

Free look period (44-710.18)

Insuring clause

Consideration clause

Coordination of benefits

Renewability clause (44-787)

#### Renewability clauses

Noncancelable

Guaranteed renewable

Conditionally renewable at option of insurer

Nonrenewable including cancelable and short-term health

# Policy exclusions

Intentionally inflicted

War

Elective procedures

Workers' compensation

11.0 Disability 5%

#### 11.1 General

Total disability plans

Indemnity policy versus loss of income

Social Security disability programs

Coordination of benefits

Eligibility requirements

Characteristics of disability income insurance

Occupational versus non occupational

Definition of disability

Elimination period, waiting period, probationary period, and benefit period

# 11.2 Types and Classes

Short-term versus long-term group disability income insurance

Business disability insurance

Key person

Buy-sell policy

Individual versus group policies

Total, partial, presumptive, and residual disability

Qualification for individual disability income insurance benefits

Own occupation and any occupation

Effect of preexisting conditions on disability eligibility

12.0 Medical Plans 8%

#### 12.1 General

Difference between insureds and subscribers/participants

Methods by which insurers control health care costs

Coinsurance

Copayments

**Deductibles** 

Characteristics of HMOs, PPOs, EPOs, and POS

Provider network

Out of network

Primary care

Specialist

Utilization review

Prepaid

Fee for service

Expense based

Methods of cost containment

Utilization review

Preventive care

Second opinion

Hospital outpatient benefits

Urgent care centers

Characteristics of major medical plans.

Characteristics of excepted benefit plans

Marketplace to customize suitable insurance plans for businesses and individuals.

Types of excepted (limited) benefit plans

Accident only

Accidental death and dismemberment

Critical illness

Hospital indemnity

Vision and hearing

Characteristics of Flexible savings accounts (FSAs), Health savings accounts (HSAs), Health reimbursement accounts (HRAs), High Deductible Health Plans (HDHPs)

# 12.2 Affordable Care Act (ACA)

Eligibility requirements

Patient protections

No lifetime limits/annual limits

Guaranteed issue

Pre-existing conditions

Preventive care without cost sharing

Dependent age

Appeal rights

Maternity coverage

Newborn coverage

No recission

Emergency care

**Enrollment periods** 

Definition of qualified health plan

Ten Essential Benefits

- 1. Ambulatory patient services
- 2. Emergency Services
- 3. Hospitalization
- 4. Pregnancy, maternity, and newborn care (both before and after birth)
- 5. Mental health and substance use disorder services, including behavioral health treatment (this includes counseling and psychotherapy)
- 6. Prescription drugs

- 7. Rehabilitative and habilitative services and devices (services and devices to help people with injuries, disabilities, or chronic conditions gain or recover mental and physical skills)
- 8. Lab results
- 9. Preventive and wellness services and chronic disease management
- 10. Pediatric services, including oral and vision care

Rate setting factors

Geographic rating area

Family composition

Age

Tobacco use

Non-discrimination

Types of ACA plans

Metal levels

Catastrophic

Premium tax credits and subsidies.

Federal versus state exchange/marketplace

Requirements for continuation of individual coverage, special enrollment period, and loss of minimum essential coverage

Events that lead to termination of coverage

# 12.3 Mental Health Parity and Addiction Equity Act (MHPAEA)

Purpose of Mental Health Parity and Addiction Equity Act

13.0 Group Plans 10%

#### 13.1 General

Blanket policy

No loss/no gain statutes

Group underwriting

General characteristics of group plans

Group contract, certificate of coverage

Experience versus community rating

Conversion

Contributory versus non-contributory

Types of eligible groups

Individual employer groups

Multiple-Employer Trusts/Welfare Arrangements

Associations

Coverage eligibility

Open enrollment

Waiting periods

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Part-time employees
```

Dependent/spousal coverage

Domestic partners/civil unions

Small group and large group eligibility and renewability

Small Business Health Options Program (SHOP)

Types of funding and administration

Self-funded versus insured

Federal regulations of employer group insurance plans

**Applicability** 

Fiduciary responsibilities

Effects on contributions

Reporting and disclosure requirements

**ERISA** 

Eligibility and the benefits of continuation under COBRA

Events that lead to termination of coverage

# 14.0 Dental Insurance 1%

# 14.1 General

Indemnity plans, PPO/HMO dental plans, prepaid dental plans

Stand-alone dental plan (SADPs)

Types of dental treatment/service categories

**Endodontics** 

Orthodontics

Periodontics

**Prosthodontics** 

Restorative care

Oral surgery

Diagnostic and preventive

Basic and major

The role of the federal health insurance marketplace in dental insurance

Cost sharing

**Deductibles** 

Coinsurance

Copay

# 14.2 Group Plans

Characteristics of employer group dental insurance

Minimizing adverse selection

Integrated deductibles

#### 15.1 Long-Term Care

Coverage eligibility

Underwriting

**Preexisting conditions** 

**Exclusions** 

Free look

Guaranteed renewability

Elimination and benefit periods

#### Policy options

Inflation protection

Guarantee of insurability

Return of premium

Nonforfeiture options

Waiver of premium

#### Benefit triggers

Activities of daily living

Cognitive impairment

# Coverages

Home healthcare (Reg Ch 46 Sec 005(005.10), 010)

Hospice

Assisted living (Reg Ch 46 Sec 005(005.21))

Adult daycare (Reg Ch 46 Sec 005(005.02))

Respite care

Purpose and levels of care

Skilled

Intermediate

Custodial

Cancellations or unintentional lapses

Required disclosures

Outline of coverage (44-4516; Reg Ch 46 Sec 026)

Shopper's guide (Reg Ch 46 Sec 027)

Trusted contacts (secondary addressee)

Potential future rate increases and cost of living adjustments

# 15.2 Medicaid

Medicaid benefits

Medicaid eligibility requirements

The effects of the expansion of Medicaid benefits on long-term care and prescription drugs

# 15.3 Medicare

Medicare eligibility requirements

Role of primary and secondary insurance

Effects of employer group health plans on employees with disabilities and employees over 65

Part A: Hospital Insurance eligibility, enrollment, coverage, and exclusions

Part B: Medical Insurance eligibility, enrollment, coverage, and exclusions

Part C: Medicare Advantage Plans eligibility, enrollment, coverage, and exclusions

Part D: Prescription Drug Plans eligibility, enrollment, coverage, and exclusions

# 15.4 Medicare Supplements

Eligibility and enrollment

The purpose of Medicare Supplement Insurance (Reg Ch 36 Sec 001)

Standardized Medicare supplement plans and core benefits (Reg Ch 36 Sec 009)

Policy requirements

Free-look

Pre-existing conditions

Medicare Supplement Replacement

Re-entry following Medicare Advantage

Pre-existing conditions

Waiting periods

#### 16.0 Federal Tax Considerations

#### 16.1 Premiums and Benefits

Tax treatment of premiums and benefits for sole proprietors, partners, and limited liability corporations

Tax treatment of premiums and benefits for employer group insurance

Medical

Disability income

Tax treatment of premiums and benefits for individual coverages

LTC

Medical expense

Health insurance

Tax consideration for Flexible spending accounts (FSAs), Health savings accounts (HSAs), and Health reimbursement accounts (HRAs)

#### 16.2 Small Businesses

Tax considerations for Small Business Health Options Program (SHOP)

# 16.3 Disability

Tax considerations for disability insurance for personally-owned and employer/group health

Tax considerations for Social Security Disability and Workers Compensation

Tax considerations for business disability insurance

Key person

6%

Buy-sell policy