Utah Producer's Combined Life, Accident and Health Exam Series 17-03 150 questions (plus 5 unscored items) 2.5-hour time limit

1.0 Insurance Regulation 9% (13 Items)

1.1 Licensing Purpose (31A-23a-101) Qualifications (31A-23a-107, 108) Process (31A-23a-103-105, 107, 302) Types of licensees (31A-1-301, 31A-23a-106, 203, 401, 504) Producers Consultants Adjusters Nonresidents (31A-23a-109) Maintenance and duration Renewal (31A-23a-105) Continuing education requirements (31A-23a-202; Reg R590-142-1-10) Reinstatement (31A-23a-111(2), 113) Assumed name (31A-23a-110(2)) Change of address or telephone number (31A-23a-412(1)(c)Reporting of actions (31A-23a-105(2)(b)) Disciplinary actions License termination, suspension, or revocation (31A-2-308(10)(a); 31A-23a-111) Probation (31A-23a-112) Monetary forfeiture (fines) (31A-2-308) 1.2 State regulation Commissioner's general duties and powers (31A-2-201) Company regulation Solvency (31A-4-105, 105.5) Rates (31A-19a-201-203) Policy forms (31A-21-201-203) Producer appointment (31A-23a-115; Reg R590-244-1-14) Termination of appointment (Reg R590-244-1-14) Unfair claim settlement practices (31A-26-303; Reg R590-190-192) Producer regulation Fiduciary and trust account responsibilities (31A-23a-409) Place of business/records maintenance (31A-23a-412) Controlled business (31A-23a-502) Shared commissions (31A-23a-504) Unfair marketing practices (Reg R590-154)

Misrepresentation (31A-21-105; 31A-23a-402(1)) False advertising (31A-23a-402(1)) Rebating (31A-23a-402(2), 31A-1-301(145)) Unfair discrimination (31A-23a-402(3)) Boycott, coercion or intimidation (31A-23a-402(4)) Illegal inducement (31A-23a-402.5, Reg R590-154-11) Examination of records (31A-2-203-205; 31A-23a-412) Privacy of Consumer Information (Reg R590-206) Insurance fraud regulation (31A-31-103-106) Personal liability for unpaid claims (31A-15-105) **1.3 Federal regulation** Fair Credit Reporting Act (15 USC 1681–1681d) Fraud and false statements (18 USC 1033, 1034) Privacy (Gramm Leach Bliley) National Do Not Call List Affordable Care Act 2.0 General Insurance 6% (9 Items) 2.1 Concepts Risk management key terms Risk Exposure Hazard Peril Loss Methods of handling risk Avoidance Retention Sharing Reduction Transfer Elements of insurable risks Adverse selection Law of large numbers Reinsurance 2.2 Insurers Types of insurers Stock companies Mutual companies Fraternal benefit societies Reciprocals Lloyd's associations Risk retention groups Private versus government insurers Admitted versus nonadmitted insurers Domestic, foreign and alien insurers Financial status (independent rating services) Marketing (distribution) systems 2.3 Producers and general rules of agency Insurer as principal Producer/insurer relationship Authority and powers of producer Express

Implied Apparent Responsibilities to the applicant/insured 2.4 Contracts Elements of a legal contract Offer and acceptance Consideration Competent parties Legal purpose Distinct characteristics of an insurance contract Contract of adhesion Aleatory contract Personal contract Unilateral contract Conditional contract Legal interpretations affecting contracts Ambiguities in a contract of adhesion Reasonable expectations Indemnity Utmost good faith Representations/misrepresentations Warranties Concealment Fraud Waiver and estoppel 3.0 Life Insurance Basics 10% (15 Items) 3.1 Insurable interest (31A-21-104) 3.2 Personal uses of life insurance Survivor protection Estate creation Cash accumulation Liquidity Estate conservation 3.3 Life settlements (including stranger originated life insurance) 3.4 Determining amount of personal life insurance Human life value approach Needs approach Types of information gathered Determining lump-sum needs Planning for income needs 3.5 Business uses of life insurance Buy-sell funding Key person Executive bonuses Deferred compensation funding Split dollar plans Change of insured provision 3.6 Classes of life insurance policies

Group versus individual Ordinary versus industrial (home service) Permanent versus term Participating versus nonparticipating Fixed versus variable life insurance and annuities including regulation of variable products (SEC,

FINRA, and Utah) (31A-5-217, 217.5; 31A-23a-206) 3.7 Premiums Factors in premium determination Mortality Interest Expense Premium concepts Net single premium Gross annual premium Premium payment mode 3.8 Licensee responsibilities Solicitation and sales presentations (Reg R590-79-1 - 8Advertising (Reg R590-130-4–16) Utah Life and Health Insurance Guaranty Association (31A-28-119(1-4) R590-155) Illustrations (31A-22-631; Reg R590-177-1-13)Policy summary (31A-22-631; Reg R590-79-4(F), 5) Buyer's guide (Reg R590-79-4(A), 5) Life insurance policy cost comparison methods Replacement (Reg R590-93-1-12) Use and disclosure of insurance information Field underwriting Notice of information practices Application procedures Delivery Policy review Effective date of coverage Premium collection Statement of good health 3.9 Individual underwriting by the insurer Information sources and regulation Application Licensee report Attending physician statement Investigative consumer (inspection) report Medical Information Bureau (MIB) Medical examinations and lab tests (including HIV consent) (Reg R590-132-3) Selection criteria and unfair discrimination (31A-23a-402(3)Classification of risks Preferred Standard Substandard 4.0 Life Insurance Policies 10% (15 Items) 4.1 Term life insurance Level term Annual renewable term Level premium term Decreasing term 4.2 Whole life insurance

Continuous premium (straight life)

Limited payment Single premium 4.3 Flexible premium policies Adjustable life Universal life 4.4 Specialized policies Joint life (first-to-die) Juvenile life 4.5 Group life insurance Characteristics of group plans Types of plan sponsors Group underwriting requirements Conversion to individual policy (31A-22-517–519) 5.0 Life Insurance Policy Provisions, Options and Riders 11% (17 Items) 5.1 Standard provisions Ownership Assignment (31A-22-412) Entire contract (31A-22-424) Modifications Right to examine (free look) (31A-22-423) Payment of premiums Grace period (31A-22-402) Reinstatement (31A-22-407) Incontestability (31A-22-403) Misstatement of age and gender (31A-22-405) Exclusions Suicide exclusion (31A-22-404) Medical examination; autopsy (31A-22-417) Prohibited provisions including backdating (31A-22-401) 5.2 Beneficiaries Designation options Individuals Classes Estates Minors Trusts Succession Revocable versus irrevocable Common disaster clause Spendthrift clause Revocation at divorce 75-2-804 5.3 Settlement options Cash payment Interest only Fixed-period installments Fixed-amount installments Life income Single life Joint and survivor 5.4 Nonforfeiture options Cash surrender value Extended term Reduced paid-up insurance 5.5 Policy loan and withdrawal options

Cash loans Automatic premium loans Withdrawals or partial surrenders 5.6 Dividend options Cash payment Reduction of premium payments Accumulation at interest One-year term option Paid-up additions 5.7 Disability riders Waiver of premium Waiver of cost of insurance Disability income benefit Payor benefit life/disability (juvenile insurance) 5.8 Accelerated (living) benefit provision/rider **Oualifying** events Disclosure Effect of benefit payment 5.9 Riders covering additional insureds Spouse/other-insured term rider Children's term rider Family term rider 5.10 Riders affecting the death benefit amount Accidental death Guaranteed insurability Cost of living Return of premium 6.0 Annuities 5% (7 Items) 6.1 Annuity principles and concepts Accumulation period versus annuity period Owner, annuitant and beneficiary Insurance aspects of annuities 6.2 Immediate versus deferred annuities Single premium immediate annuities (SPIAs) Deferred annuities Premium payment options Nonforfeiture Surrender charges Death benefits 6.3 Annuity (benefit) payment options Life contingency options Pure life versus life with guaranteed minimum Single life versus multiple life Annuities certain (types) 6.4 Annuity products Fixed annuities General account assets Interest rate guarantees (minimum versus current) Level benefit payment amount Indexed annuities Market value adjusted annuities Variable annuities 6.5 Uses of annuities Lump-sum settlements

Qualified retirement plans including group versus individual annuities Personal uses Individual retirement annuities (IRAs) Tax-deferred growth Retirement income Education funds 7.0 Federal Tax Considerations for Life Insurance and Annuities 2% (3 Items) 7.1 Taxation of personal life insurance Amounts available to policyowner Cash value increases Dividends Policy loans Surrenders Amounts received by beneficiary General rule and exceptions Settlement options Values included in insured's estate 7.2 Modified endowment contracts (MECs) Modified endowment versus life insurance Seven-pay test Distributions 7.3 Taxation of non-qualified annuities Individually-owned Accumulation phase (tax issues related to withdrawals) Annuity phase and the exclusion ratio Distributions at death Corporate-owned 7.4 Taxation of individual retirement annuities (IRAs) Traditional IRAs Contributions and deductible amounts Premature distributions (including taxation issues) Annuity phase benefit payments Values included in the annuitant's estate Amounts received by beneficiary **Roth IRAs** Contributions and limits Distributions 7.5 Rollovers and transfers (IRAs and qualified plans) 7.6 Section 1035 exchanges 8.0 Qualified Plans 2% (3 Items) **8.1** General requirements 8.2 Federal tax considerations Tax advantages for employers and employees Taxation of distributions (age-related) 8.3 Plan types, characteristics and purchasers Simplified employee pensions (SEPs) Self-employed plans (HR 10 or Keogh plans) Profit-sharing and 401(k) plans SIMPLE plans 403(b) tax-sheltered annuities (TSAs)

9.0 Accident and Health Insurance Basics 13% (19 Items)

9.1 Definitions of perils

Accidental injury (R590-126, 233) Sickness, medical necessity and emergency (31A-22-627)

9.2 Principal types of losses and benefits Loss of income from disability (R590-126, 233) Medical expense Dental expense Long-term care expense

9.3 Classes of health insurance policies Individual versus group Private versus government Self-funded vs fully insured Limited versus comprehensive

Employer group versus association group

9.4 Limited policies (R590-126)

Limited perils and amounts Required notice to insured Types of limited policies Accident-only Specified (dread) disease Hospital indemnity (income) Credit disability Blanket insurance (teams, passengers, other) Prescription drugs Vision care

9.5 Common exclusions from coverage (R590-126)

9.6 Licensee responsibilities in individual health insurance

Marketing requirements Advertising (Reg R590-130-4–16) Utah Life and Health Insurance Guaranty Association (31A-28-119(1-4); R590-155) Sales presentations Outline of coverage (Reg R590-126-8, 233-8) Compensation disclosure (31A-23a-501) Field underwriting Nature and purpose Employee waiver form (31A-22-635; R590-247) Disclosure of information about individuals (R590-126, 233) Application procedures Requirements at delivery of policy Utah individual and small employer health insurance application (R590-247) Common situations for errors/omissions 9.7 Individual underwriting by the insurer Underwriting criteria Sources of underwriting information Application Licensee report Attending physician statement Investigative consumer (inspection) report

Medical Information Bureau (MIB) Medical examinations and lab tests (including HIV consent) (Reg R590-132-3) Unfair discrimination (31A-23a-402(3)) Genetic Information and Nondiscrimination Act of 2008 (GINA) Classification of risks Preferred Standard Substandard 9.8 Considerations in replacing accident and health insurance (Reg R590-126-9, 233) Pre-existing conditions (31A-22-605.1) Benefits, limitations and exclusions Underwriting requirements Licensee liability for errors and omissions Required notification 9.9 Other required, uniform and general provisions (R590-126, 233) Incontestability (31A-22-609) Grace period (31A-22-607) Reinstatement (31A-22-608) Claim procedures (31A-21-312; 31A-22-614; 31A-26-301; Reg R590-192-1-14) Change of occupation (31A-22-613(1)) Misstatement of age (31A-22-613(2,3)) Coordination of benefits (31A-22-619) Right to examine (free look) (31A-22-606) Rights of spouse (31A-22-612) Insuring clause Consideration clause Entire contract; changes Physical examinations and autopsy Legal actions Change of beneficiary Unpaid premium Conformity with state statutes Illegal occupation Renewability clause (31A-30-107; Reg R590-126-5; Reg R590-233) Noncancelable Guaranteed renewable Conditionally renewable Renewable at option of insurer Nonrenewable (cancelable, term) 10.0 Disability Income and Related Insurance 6% (9 Items) 10.1 Qualifying for disability benefits Inability to perform duties Own occupation Any occupation Loss of income (income replacement contracts) Definition of total disability (R590-126-3) Presumptive disability Requirement to be under physician care 10.2 Individual disability income insurance

Basic total disability plan Income benefits (monthly indemnity) Elimination and benefit periods Waiver of premium feature Coordination with social insurance and workers compensation benefits Additional monthly benefit (AMB) Social insurance supplement (SIS) Occupational versus nonoccupational coverage At-work benefits Partial disability benefit Residual disability benefit Other provisions affecting income benefits Cost of living adjustment (COLA) rider Future increase option (FIO) rider Relation of earnings to insurance Other cash benefits Accidental death and dismemberment Rehabilitation benefit Medical reimbursement benefit (nondisabling injury) Refund provisions Return of premium Cash surrender value Exclusions 10.3 Unique aspects of individual disability underwriting Occupational considerations **Benefit** limits Policy issuance alternatives 10.4 Group disability income insurance Group versus individual plans Short-term disability (STD) Long-term disability (LTD) **10.5 Social Security disability** Qualification for disability benefits Definition of disability Waiting period Disability income benefits 11.0 Medical Plans 7% (11 Items) 11.1 Medical plan concepts Fee-for-service basis versus prepaid basis Specified coverages versus comprehensive care Benefit schedule versus usual/reasonable/customary charges Any provider versus limited choice of providers Insureds versus subscribers/participants 11.2 Types of providers and plans Major medical insurance (indemnity plans) Characteristics **Common limitations** Exclusions from coverage Provisions affecting cost to insured Health maintenance organizations (HMOs) Preferred provider organizations (PPOs) General characteristics

Limited health plans (31A-8-101(6)) Open panel or closed panel Types of parties to the provider contract Utah Net Care Plan (31A-22-724) 11.3 Cost containment in health care delivery Cost-saving services Preventive care Hospital outpatient benefits Alternatives to hospital services Maternity stay minimum limits (31A-22-610.2) Utilization management Prospective review Concurrent review 11.4 Utah requirements (individual and group) Eligibility requirements Newborn child coverage (31A-22-610) Dependent child age limit (31A-22-610.5) Court ordered dependency coverage (31A-22-610.5) Eligibility of dependent children not based solely on residency (31A-22-718) Policy extension for handicapped children (31A-22-611) Adoptions (31A-22-610.1) Federal health care reform required dependent coverage Benefit offers Substance abuse coverage (31A-22-715) 11.5 HIPAA (Health Insurance Portability and Accountability Act) requirements Eligibility Guaranteed issue Pre-existing conditions Creditable coverage Renewability 11.6 Health Savings Accounts (HSAs) and Health **Reimbursement Accounts (HRAs)** Definition Eligibility Contribution limits Portability 11.7 Uniform health benefit plan information card (31A-22-636) 11.8 Federal HealthCare Reform (Patient Protection and Affordable Care Act) 12.0 Group Accident and Health Insurance 6% (9 Items) **12.1 Characteristics of group insurance** (31a-22-501) Group contract Certificate of coverage Experience rating versus community rating **12.2** Types of eligible groups Employment-related groups (31a-22-501.1) Individual employer groups Multiple-Employer Trusts (METs) or Welfare Arrangements (MEWAs)

Associations (alumni, professional, other) (31a-22-70) Customer groups (depositors, creditor-debtor, other) (31a-22-506) Discretionary groups (31a-22-70) 12.3 Marketing considerations Advertising (R590-155) Unfair inducements (R590-154) Regulatory jurisdiction/place of delivery 12.4 Employer group health insurance Insurer underwriting criteria Characteristics of group Plan design factors Persistency factors Administrative capability Eligibility for insurance Annual open enrollment Employee eligibility Dependent eligibility (31a-22-601.1, 31a-22-610.5, 31a-22-611, 31a-22-718) Coordination of benefits provision (Reg R590-131) Change of insurance companies or loss of coverage Coinsurance and deductible carryover No-loss no-gain Events that terminate coverage Extension of benefits Continuation of coverage under COBRA and Utah Mini-COBRA (31A-22-722) Conversion rights (31A-22-723) Utah Net Care (31A-22-724; R590-255) Reinstatement of coverage for military personnel (31A-22-717) 12.5 Small employer medical plans Definition of small employer (31A-1-301) Basic coverage (31a-22-613.5) Availability of coverage (31A-30-108) Rating of small employer plans (31A-30; Reg R590-167) Benefit choices (31A-30-109) Renewability of coverage (31A-30-107) Pre-existing conditions (31A-22-605.1) Participation requirements (31A-30-112) Surcharge for charging carriers (31A-30-106.7) Open enrollment (Reg R590-176) Utah Health Exchange 12.6 Regulation of employer group insurance plans Employee Retirement Income Security Act (ERISA) Applicability Fiduciary responsibilities Reporting and disclosure Age Discrimination in Employment Act (ADEA) Applicability to employers and workers Permitted reductions in insured benefits Permitted increases in employee contributions Requirements for medical expense coverage Civil Rights Act/Pregnancy Discrimination Act

Applicability Guidelines Relationship with Medicare Medicare secondary rules Medicare carve-outs and supplements Nondiscrimination rules (highly-compensated) 12.7 Types of funding and administration Conventional fully-insured plans Fully self-funded (self-administered) plans Characteristics Conditions suitable for self-funding Benefits suitable for self-funding 13.0 Dental Insurance 1% (2 Items) 13.1 Categories of dental treatment Diagnostic and preventive Restorative Oral surgery Endodontics Periodontics Prosthodontics Orthodontics **13.2 Indemnity plans** Choice of providers Scheduled versus nonscheduled plans Benefit categories Diagnostic/preventive services **Basic** services Major services Deductibles and coinsurance Combination plans Exclusions Limitations Predetermination of benefits 13.3 Employer group dental expense Integrated deductibles versus stand-alone plans Minimizing adverse selection 14.0 Medicare 5% (7 Items) 14.1 Medicare standard policies Nature, financing and administration Part A — Hospital Insurance Individual eligibility requirements Enrollment Coverages and cost-sharing amounts Part B — Medical Insurance Individual eligibility requirements Enrollment Coverages and cost-sharing amounts Exclusions Claims terminology and other key terms Part C — Medicare Advantage Part D — Prescription Drug Insurance 14.2 Medicare supplement Purpose Open enrollment (Reg R590-146-11) Standardized Medicare supplement plans Core benefits (Reg R590-146-8(B))

Additional benefits (Reg R590-146-8(C)) Utah regulations and required provisions Standards for marketing (Reg R590-146-20) Advertising (Reg R590-146-19) Appropriateness of recommended purchase and excessive insurance (Reg R590-146-21) Right to return (free look) (31A-22-620(6)) Replacement (Reg R590-146-18, 23) Pre-existing conditions (Reg R590-146-23) Required disclosure provisions (Reg R590-146-17)Outline of coverage (Reg R590-146-17(C)) Guide to Health Insurance for People with Medicare (Reg R590-146-17(A)(6)(a)) Permitted compensation (Reg R590-146-16) New plans effective June 1, 2010 (Reg R590-146) Medicare Advantage 14.3 Other options for individuals with Medicare Employer group health plans Disabled employees Employees with kidney failure (End Stage Renal Disease) (ESRD) Individuals age 65 and older Medicaid Eligibility **Benefits** 14.4 Medicare Improvements for Patients and Providers Act of 2008 (MIPPA) 15.0 Long-Term Care Insurance 4% (6 Items) 15.1 Long-term care (LTC) policies Eligibility for benefits Federal reform - CLASS ACT Levels of care Skilled care Intermediate care Custodial care Home health care Adult day care Respite care Benefit periods Benefit amounts **Optional benefits** Guarantee of insurability Return of premium Qualified LTC plans Exclusions Underwriting considerations Utah regulations and required provisions Standards for marketing (Reg R590-148-18) Advertising (Reg R590-148-20) Shopper's guide (Reg R590-148-16) Outline of coverage (31A-22-1409; Reg R590-148-15) Appropriateness of recommended purchase (Reg R590-148-17)

Right to return (free look) (31A-22-1408) Replacement (Reg R590-148-6) Renewal provisions (Reg R590-148-6) Continuation or conversion (Reg R590-148-10) Required disclosure provisions (Reg R590-148-6) Inflation protection (Reg R590-148-13) Pre-existing conditions (31A-22-1406; Reg R590-148-6) Protection against unintentional lapse (Reg R590-148-11) Prohibited provisions (31A-22-1405, 1407) Rate disclosure form 16.0 Federal Tax Considerations for Accident and Health Insurance 3% (5 Items) 16.1 Personally-owned health insurance Individual mandate/penalties for noncompliance Disability income insurance Medical expense insurance Long-term care insurance 16.2 Employer group health insurance Disability income (STD, LTD) Benefits subject to FICA Medical and dental expense Long-term care insurance Accidental death and dismemberment 16.3 Medical expense coverage for sole proprietors and partners 16.4 Business disability insurance Key person disability income Buy-sell policy 16.5 Health Savings Accounts (HSAs) and Health **Reimbursement Accounts (HRAs)**