

FREQUENTLY ASKED QUESTIONS

North Dakota Insurance

How much does my exam cost?

Exam Name	Prometric Exam Code	Cost
Life and Annuity Insurance Part I – Product	1351	\$49.00
Life and Annuity Insurance Part II - Laws and Regulations	1352	
Accident and Health Insurance Part I – Product	1353	\$49.00
Accident and Health Insurance Part II - Laws and Regulations	1354	
Property Insurance Part I – Product	1356	\$49.00
Property Insurance Part II - Laws and Regulations	1357	
Casualty Insurance Part I – Product	1358	\$49.00
Casualty Insurance Part II - Laws and Regulations	1359	
Personal Lines	1365	\$43
Bail Bonds	1363	\$43
Consumer Credit	1361	\$43
Crop Hail	1362	\$43
Legal Expense	1364	\$43
Public Adjuster	1366	\$49
Fingerprinting Administration Fee		\$15

Retake of the two-part exam		
Exam Name	Prometric Exam Code	Cost
Life and Annuity Insurance Part I – Product	1351	\$49
Life and Annuity Insurance Part II - Laws and Regulations	1352	\$49
Accident and Health Insurance Part I – Product	1353	\$49
Accident and Health Insurance Part II - Laws and Regulations	1354	\$49
Property Insurance Part I – Product	1356	\$49
Property Insurance Part II - Laws and Regulations	1357	\$49
Casualty Insurance Part I – Product	1358	\$49
Casualty Insurance Part II - Laws and Regulations	1359	\$49

What is considered a passing score?

To achieve a passing score on the examination, you must receive a 70% or higher on the examination.

What if I failed an exam previously taken with PSI?

Your past testing has been communicated to Prometric. Any exam taken with PSI that resulted in a fail outcome will count toward the retake rule in place – Retests – if candidate fails a section of the 2 part exam they can retake the failed portion as many times as they would like for a year.

How do I register?

North Dakota Insurance and Prometric are pleased to announce the availability of the North Dakota Insurance exams via Remotely Proctored testing using Prometric's ProProctor™ application. You may schedule your exam by calling 1+800-896-2272 between 8 a.m. and 9 p.m. (Eastern Time), Monday through Friday, and 10 a.m. – 3 p.m. EST Saturday and Sunday. At the end of the call, you will receive a confirmation number for your appointment and will receive an email confirmation with instructions. Record and keep this confirmation number for your records as you will need it to launch your exam.

You may register and schedule online anytime for your fingerprinting appointment at www.prometric.com/northdakota/insurance.

Whichever method of registration you select, Prometric accepts credit card payments using Visa, MasterCard, or American Express. If you choose to mail your application, you may pay with a company check or cashier's check, but NOT with a personal check. Please make sure that you are registering for the correct exam. Please note that all registration fees are NON-TRANSFERABLE and NON-REFUNDABLE once paid.

What if I need to reschedule or cancel my exam?

- To reschedule your existing exam appointment, you must contact Prometric > 24 hours prior to the exam appointment date in order to avoid forfeiting your exam fee.
- To cancel your existing exam appointment, you must contact Prometric either through our toll-free number or by visiting www.prometric.com/northdakota/Insurance > 24 hours prior to your scheduled exam appointment in order to avoid forfeiting your original exam fee.

If you paid via credit card online and cancel your exam, the card you used will be automatically refunded.

However if you registered through mail or fax using any form of payment, after you cancel your exam, you must initiate a refund by going to <https://fs6.formsite.com/Prometric/form33/index.html> and completing the refund form.

How much time do I have to finish the exam? How many questions are there?

This depends on which exam you wish to take. You may find your exam's time limit and number of questions by going to www.prometric.com/northdakota/insurance, on the Special Resources Section ("License Information Handbook") to the "Exam Content Outlines." In addition to the time limit and number of questions for all of the North Dakota Insurance exams, you will find a generalized list of subjects covered in each exam. These outlines may aid you in determining what you should study during your test preparations.

I took an exam with PSI before, is Prometric's exam the same?

The exams will test on the same knowledge contained in the content outlines, but the exam questions may be different. The structure of the exams will also differ from those taken previously with PSI – Both companies offer licensee exams, but the look and feel of the exams will be different. Overall, both exam will be testing to ensure that you are knowledgeable on the subject.

When should I get to the Test Center on the day of my exam?

Please arrive at the Test Center at least **thirty minutes prior** to the start of your exam. This will ensure that the Test Center Administrators can check you in properly.

What identification do I need to get into the Test Center?

You must provide **1** form identification. This identification must be a **VALID** (non-expired) form of government-issued identification (driver's license, state ID, passport or military ID), which bears your signature and has your photograph.

I didn't pass my exam this morning. Can I schedule it again right now?

Prometric's registration system takes 24-48 hours to update properly with regard to the results of an exam. Until this update finishes, the system will not allow re-registration of that exam from any source. Please wait at least 24 hours from the end of your exam before you attempt to register and schedule again. If you still cannot register after 48 hours have passed from the end of the exam, a

system error may have occurred, and you should contact Prometric Candidate Care at (800) 813-6737.