

FREQUENTLY ASKED QUESTIONS

North Dakota Insurance

How much does my exam cost?

Exam Name	Prometric Exam Code	Cost
Life and Annuity Insurance Part I – Product	1351	\$49
Life and Annuity Insurance Part II - Laws and Regulations	1352	
Accident and Health Insurance Part I – Product	1353	\$49
Accident and Health Insurance Part II - Laws and Regulations	1354	
Property Insurance Part I – Product	1356	\$49
Property Insurance Part II - Laws and Regulations	1357	
Casualty Insurance Part I – Product	1358	\$49
Casualty Insurance Part II - Laws and Regulations	1359	
Personal Lines	1365	\$43
Bail Bonds	1363	\$43
Consumer Credit	1361	\$43
Crop Hail	1362	\$43
Legal Expense	1364	\$43
Public Adjuster	1366	\$49
Fingerprinting Administration Fee		\$15

Retake of the two-part exam		
Exam Name	Prometric Exam Code	Cost
Life and Annuity Insurance Part I – Product	1351	\$49
Life and Annuity Insurance Part II - Laws and Regulations	1352	\$49
Accident and Health Insurance Part I – Product	1353	\$49
Accident and Health Insurance Part II - Laws and Regulations	1354	\$49
Property Insurance Part I – Product	1356	\$49
Property Insurance Part II - Laws and Regulations	1357	\$49
Casualty Insurance Part I – Product	1358	\$49
Casualty Insurance Part II - Laws and Regulations	1359	\$49

What is considered a passing score?

To achieve a passing score on the examination, you must receive a 70% or higher on the examination.

What if I failed an exam previously taken with PSI?

Your past testing has been communicated to Prometric. Any exam taken with PSI that resulted in a fail outcome will count toward the retake rule in place – Retests – if candidate fails a section of the 2 part exam they can retake the failed portion as many times as they would like for a year.

How do I register?

You may register and schedule online anytime at www.prometric.com/northdakota/insurance. On Monday through Friday, between the hours of 8AM and 9PM ET, you may instead register over the phone at (800) 896-2272. Scheduling only is available by phone Saturday and Sunday between 8AM and 5PM ET. Finally, you may opt to fax a completed to (800) 347-9242, or mail it to the address found at the bottom of the application. Please note that mailed or faxed forms of registration will take at least three to five business days to process once received so the recommended methods of registration are online or phone. (800) 813-6737

What if I need to reschedule or cancel my exam?

- To reschedule your existing exam appointment, you must contact Prometric > 24 hours prior to the exam appointment date in order to avoid forfeiting your exam fee.
- To cancel your existing exam appointment, you must contact Prometric either through our toll-free number or by visiting www.prometric.com/northdakota/Insurance > 24 hours prior to your scheduled exam appointment in order to avoid forfeiting your original exam fee.

If you paid via credit card online and cancel your exam > 24 hours prior to your scheduled appointment, the card you used will automatically be refunded.

However if you registered through mail or fax using any form of payment, after you cancel your exam, you must initiate a refund by going to <https://fs6.formsite.com/Prometric/form33/index.html> and completing the refund form.

How much time do I have to finish the exam? How many questions are there?

This depends on which exam you wish to take. You may find your exam's time limit and number of questions by going to the Exam Content Outlines in the License Information Handbook located on the website www.prometric.com/northdakota/insurance. In addition to the time limit and number of questions for all of the North Dakota Insurance exams, you will find a generalized list of subjects covered in each exam. These outlines may aid you in determining what you should study during your test preparations.

I took an exam with PSI before, is Prometric's exam the same?

The exams will test on the same knowledge contained in the content outlines, but the exam questions may be different. The structure of the exams will also differ from those taken previously with PSI – Both companies offer licensee exams, but the look and feel of the exams will be different. Overall, both exams will be testing to ensure that you are knowledgeable on the subject.

When should I get to the Test Center on the day of my exam?

Please arrive at the Test Center at least **30 minutes prior** to the start of your exam. This will ensure that the Test Center Administrators can check you in properly.

What identification do I need to get into the Test Center?

You must provide **one** form identification. This identification must be a **VALID** (non-expired) form of government-issued identification (driver's license, state ID, passport or military ID), which bears your signature and has your photograph. Please ensure that the name on your registration matches your identification on the day of testing.

I didn't pass my exam this morning. Can I schedule it again right now?

Prometric's registration system takes 24-48 hours to update properly with regard to the results of an exam. Until this update finishes, the system will not allow re-registration of that exam from any source. Please wait at least 24 hours from the end of your exam before you attempt to register and

schedule again. If you still cannot register after 48 hours have passed from the end of the exam, a system error may have occurred, and you should contact Prometric Candidate Care at (800) 813-6737.