The Right Test to the Right Location with the Right Convenience and Control
Certifications and licenses have become an increasingly important, independent measure of an individual's competency to perform in a chosen profession. The growing reliance on assessments as a key component of certification and licensure decisions presents unique test delivery challenges to today's testing organizations. More than ever, they must be diligent in their efforts to manage the reputation of their credential and the significant investments they have made in the development of their intellectual property.

To help you meet your delivery challenges for secure, reliable tests, we at Prometric offer market-leading Test Delivery Solutions backed by the latest in advanced technologies and best practices.

**Turn to a Trusted Source to Get the Job Done**

At Prometric, we are always on the job, protecting and delivering testing programs that have been designed to measure the right knowledge, skills and abilities. You can rest assured that our state-of-the-art technologies address your test takers' unique needs while safeguarding complex and confidential information flow in its distribution and management.

It's all part of our commitment to you, your test takers and the value of your certification or licensing programs. Our testing systems and environments are unparalleled in their convenience, security and consistency. Our proven track record means we can, and consistently do, provide the right Test Delivery Solutions to organizations around the world.

In fact, Prometric administers more than 10 million exams to test takers each year. We have created the largest and most secure test delivery system in the world, one that delivers tests every day of the week, any week of the year, in approximately 10,000 individual testing centers in more than 160 countries.

At Prometric, you can expect us to deliver customized services to meet your specific needs. From solutions that promote portability to increased security through the use of fingerprinting devices, we have the scope, scale and willingness to make your program as personalized and efficient as necessary.

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"Throughout the project, the Prometric staff went above and beyond what was required of them. This applied not only to their work, but also to their willingness to help us."

Leading Association Representing Accounting Professionals

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**Delivering the right test to the right candidate at the right time and location:**

- Convenient Locations and Delivery Models
- Consistent Test Experiences
- Customizable Test Presentations
- Robust Item Type Options
- Secure Methodologies
- Professional Test Administrators

With its wide range of testing locations, global offices, delivery options, security, reliability, end-to-end solutions, tests delivered, global client base, years of experience
Rely on Sophisticated, Secure Systems and Processes
From test distribution and administration, to eligibility, scheduling and registration, to identity management and voucher distribution, to billing and payment, to managing information flow, we deliver exams with the highest quality and security standards. Our full range of Test Delivery Solutions includes the following:

**Test Distribution**: Prometric manages test content through a variety of flexible delivery options. From our global test center locations to client-specified sites, we cover the full spectrum of test distribution methods, including traditional paper-based and computer-based tests, internet-based testing, and more.

**Test Administration**: Over the past 20 years, we have continually invested in new technologies, item types and modes while providing the requisite technical support to our test center environments. Our test capabilities include simple multiple choice items, situational judgment items, case studies and models that include audio and video components.

**Eligibility**: At Prometric, we take the necessary precautions to ensure that only eligible candidates are allowed to test. We review credentials, look for evidence of prior testing and establish eligibility timeframes. Increased security minimizes the potential for the expensive consequences of item harvesting.

**Scheduling and Registration**: We have Contact Centers around the world, staffed with multi-lingual specialists trained to support each test taker’s unique need. As an alternative option, we also offer online self-service capabilities that allow test takers to select a day, time and location in their area conveniently and easily.

**Billing and Payment**: We accept a wide range of payment types, including vouchers, e-checks, cashier checks and bulk registrations and are fully compliant with the Payment Card Industry Data Security Standard (PCI DSS).

**Network Management**: Prometric has one of the largest testing networks anywhere. Thanks to our capacity planning expertise, we can optimize hours of operation and even establish expanded or additional testing centers during peak periods of demand. As a result, test takers are more likely to find a seat at a time and location convenient to them.

"We view Prometric as more of a partner than a vendor... They consistently come to the table with creative ideas and suggestions for bringing additional value to our candidates – while helping us achieve our mission to provide competency credentialing that enhances patient safety."

Recognized Credentialing Organization for Medical Professionals

**Security**: At Prometric, we take the necessary precautions to ensure that only eligible test takers are allowed to test while assuring that no one has an unfair advantage. Every proctor at every Prometric testing center is trained to recognize potential security breaches, and every location is monitored with advanced security equipment and subjected to random security audits in accordance with the Statement on Auditing Standards No. 70, commonly referred to as SAS 70.

**ID Management**: We offer a full range of test taker ID management capabilities. From capturing and validating photo IDs to taking digital fingerprints, our systems and processes improve check-in efficiencies and track a test taker’s movement during check-in and breaks while improving identity validation.
Test Development Solutions

The Right Expertise for the Right Test Design

Reliability = \frac{\sigma^2(\text{true score})}{\sigma^2(\text{observed score})}
Whether you are looking to develop sound assessment strategies, rich test content or innovative processes, Prometric can help you achieve your objectives with our proven, comprehensive Test Development Solutions.

**Turn to a Trusted Source to Get the Job Done**

At Prometric, we call upon an unrivaled diversity of knowledge gained through more than 20 years of serving organizations like yours. Our sound track record means we can, and consistently do, deliver the right Test Development Solutions to organizations around the world. Our experienced and globally diverse test development staff is able to meet the most challenging of testing requirements.

Our consultative approach and secure automated systems have earned us the reputation of being both measured and innovative. We offer the best of both worlds; one with more standard offerings than anyone else; and one with a robust staff of experts, unmatched in experience and expertise. Utilizing best-practices methodologies within the testing community, we can help you develop and maintain exams that comply with recognized professional standards domestically or internationally. In fact, Prometric develops test content for a wide array of organizations throughout the world, including Europe, the Middle East, Asia Pacific and the Americas. We have created a global pool of talented professionals who well understand the specifics of regional and cultural differences.

"With the support of Prometric, we undertook the conversion of our paper-based test to a computer-based one. It was an important step for our country. This is one of the largest format changes in the history of the testing industry and never before has something of this scale and scope been done."

Top-ranking International Graduate Business Institution

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Visit [www.prometric.com](http://www.prometric.com) or call toll-free 1-855-855-2241 to learn more about our market-leading Test Development Solutions.
Rely on Specialized Experts and Customized Solutions

You can trust us to develop and protect the value of your test item inventory. We offer a broad range of proven Test Development Solutions backed by a seasoned team of specialists, including:

**Job Analysis**  Identifying what is most important to assess in an exam is a vitally important ability, and no one does it better than Prometric. Our efficient and time-sensitive methodology to define the most relevant knowledge, skills and abilities is both advanced and time-tested.

**SME Recruitment**  We recruit qualified Subject Matter Experts (SMEs) to develop and review test items, in a timely, efficient manner. To accomplish that, we identify professionals with highly specialized sets of skills and then put them through a demanding training process that consistently yields capable test item writers and reviewers.

**Item Development**  When it comes to the development of test items, we at Prometric have refined a process that delivers innovative item types, dynamic, targeted content and unambiguous responses.

**Item Banking**  Our web-based item banking system is widely considered one of the most robust in the marketplace. It enables remote collaboration for virtual item creation and can address your most pressing development, efficiency and consistency challenges, across locations and geographies, while protecting your intellectual property through its configurable access controls, secure storage and data encryption.

**Test Design**  Deciding how many versions (forms) of the test are necessary to meet the administration design is an important consideration. Through our experience, we can anticipate your delivery requirements and incorporate innovative formats while assuring that every candidate is consistently assessed on a common set of knowledge, skills and abilities.

**Test Production and Publishing**  We are one of the largest providers of exam content in the industry, incorporating a deep and unique understanding of innovative testing mechanisms and how they will perform in various countries and cultures. This knowledge, together with our automation workflow capabilities, allow us to develop customized tests that reliably perform well at each and every test site.

*"By partnering with Prometric to help craft and administer our exam, we are poised to continue our leadership, through not only best practices and standards, but a sound and legally-defensible certification."*

*Global Business, Financial Information and News Leader*

**Standard Setting**  We employ highly accomplished psychometricians to develop and employ methodologies which ensure a high degree of confidence that test cut scores are properly assigned.

**Psychometric Analysis**  Each test and its items are subjected to various analyses aimed at determining the measurement quality of the assessment. With our team of experts, we can help ensure that subsequent versions of each test continue to meet this high standard of quality.

**Professional Services**  Through our staff of specialized experts, we offer a wide range of consultative services that can be customized to your unique needs.