

MPN Competency Packs FAQ

Q: What is a 3-pack, 5-pack, 8-pack or 20 pack offer?

A: Discounts vary based on the packs.

3-Pack entitles you to 30% discount for 3 distinct voucher numbers that have the flexibility to be used by 3 different individuals or all by one individual. Each voucher number allows a single exam attempt.

5-Pack entitles you to 35% discount for 5 distinct voucher numbers that have the flexibility to be used by 5 different individuals or all by one individual. Each voucher number allows a single exam attempt.

8-Pack entitles you to 40% discount for 8 distinct voucher numbers that have the flexibility to be used by 8 different individuals or all by one individual. Each voucher number allows a single exam attempt.

20-Pack entitles you to 40% discount for 20 distinct voucher numbers that have the flexibility to be used by 8 different individuals or all by one individual. Each voucher number allows a single exam attempt.

Q: What is a Single Exam offer?

A: The Single Exam offer entitles you to 15% discount for 1 distinct voucher number to be used by one individual. The voucher number allows a single exam attempt.

Q: What is the expiration date of the MPN Competency Exam Pack vouchers and do I need to both register and take my exam(s) by that date?

A: The expiration date for all Competency Exam Pack vouchers purchased between July 18th – May 15, 2012 is May 31st, 2012. You must register and take your exams on or before the expiration date. You cannot schedule for an exam past that date. Once the vouchers expire, they can no longer be used.

Q: What is the expiration date of the Single Exam vouchers?

A: The expiration date for all Single Exam offer vouchers purchased between July 18th – May 15, 2012 is May 31st, 2012. You must register and take your exam on or before the expiration date. You cannot schedule for an exam past that date. Once the vouchers expire, they can no longer be used.

Q: When is the last day that I am eligible to purchase Single Exam & MPN Competency Exam Packs?

A: You may purchase your Single Exam & Competency Exams Packs from now until May 15, 2012.

Q: What exams are the MPN Competency Exam Pack vouchers valid for?

A: Each Competency Exam Pack voucher is valid only for New current-version exams that count toward Microsoft silver or gold competencies. Academic exams are not valid.

Q: What exams are the Single Exam vouchers valid for?

A: Each Single Exam voucher is valid only for any commercial Microsoft exam available at the time of registration. Academic exams are not valid.

Q: Do the vouchers in each MPN Competency Exam Pack have to be used by the same individual?

A: No, each voucher may be used by any individual of your choosing.

Q: Is there a restriction as to who can use the Single Exam & MPN Competency Exam Pack vouchers?

A: Yes. These exams must be taken by either employees or contractors associated with your organization. You may not re-sell these exams under any circumstances.

Q: My company is an MPN Partner. How many Single Exam & MPN Competency Exam Pack vouchers can I purchase?

A: There is no limit to the number of Single Exam & MPN Competency Exam Pack vouchers that you can purchase. Please note, contractors working under an MPN is eligible to use the MPN Competency Exam Pack vouchers.

Q: My company is a CPLS or Learning Partner. How many Single Exam & MPN Competency Exam Pack vouchers can I purchase?

A: You can purchase a maximum of 100 Competency Exam Pack vouchers. You can purchase a variety of Competency Exam Packs but once a maximum of 100 vouchers across all packs has been reached, you will no longer be able to purchase them without approval from MPNoffers@microsoft.com.

Q: I am not a Gold or Silver Partner. Can I purchase the 3-pack, 5-pack, 8-pack or 20 pack offer?

A: No, Only Gold or Silver Partners are entitled to purchase the **3-pack, 5-pack, 8-pack or 20 pack offer**. You can, however, purchase the Single Exam offer pending your Partner list from Microsoft.

Q: Will there be any exceptions to the CPLS or Learning Partner maximum purchase amount?

A: If you are too close to the maximum of 100 vouchers to purchase another MPN Competency Exam Pack but wish to make another purchase, you may email your request to MPNoffers@microsoft.com and cc your [Regional Voucher Sales Department](#). When doing so, you will need to provide the name and contact information for the first 100 (or as close to 100) individuals who took the exams. Microsoft will review the request and respond to you and the Prometric Voucher Team accordingly.

Q: Can the MPN Competency Exam Pack vouchers be used by any of our company's locations?

A: Yes, the MPN Competency Exam Pack vouchers may be used by any location, regardless of which group purchased them.

Q: Will the offer dates be extended?

A: There is no anticipation at this time to extend this offer.

Q: Where should I direct further inquiries?

A: Please direct any further inquiries to your [Regional Voucher Sales Department](#).