

FAQs for Students and Faculty Registering for Microsoft (072) Academic Exams

Q: Who is eligible to receive discounted academic exams?

A: Full-time or part-time enrolled students and full-time or part-time academic staff and faculty are eligible to enjoy academic, discounted pricing on Microsoft exams.

Q: What kind of academic discount exams are available?

A: Discounts are available to academia in most countries around the world. Pricing and discount percentages are set by Microsoft.

Q: How are academic exams identified?

A: Academic exams are identified by a 072 designator (e.g., 072-290 is the academic version of the “Managing and Maintaining a Windows Server 2003” exam). See

<http://www.microsoft.com/learning/educator/exams/default.aspx> for a list of academic exams.

Q: How can students and faculty register for an academic exam?

A: Students may register in one of two ways: 1) by registering in person at a Prometric testing center or, 2) by calling Prometric at 800-755-3926; Please see link for the numbers in your appropriate regions:

Americas: <http://prometric.com/Microsoft/Americas.htm>

Asia Pacific: <http://prometric.com/Microsoft/APACIT.htm>

Europe, Middle East and Africa: <http://prometric.com/Microsoft/EMEAIT.htm>

Please provide a voucher code or credit card number to register for an exam. If you have a voucher code, this is required for registration. Each voucher code is valid for one exam and may not be re-sold or re-used.

Q: What proof must students and faculty provide to schedule and redeem an academic exam?

A: When the test taker arrives at the Test Center location they must provide proof of enrollment at an academic institution. Examples include a current photo student ID, a current registration receipt or schedule of classes, a tuition receipt, or other proof of current student or faculty status. It is up to the discretion of the test center administrator to accept said proof. Failure to prove academic status may result in rescheduling the exam and/or forfeiture of the exam fee.

Q: What are acceptable forms of student and faculty payment for an academic exam?

A: All fee transactions are handled at the individual test center or by Prometric. There are two acceptable forms of payment: credit card or pre-paid academic voucher. Promotion vouchers and promotion codes can be used if paying by credit card.

Q: What happens if an academic voucher is lost?

A: Neither Microsoft nor Prometric is responsible for lost vouchers.

Q: Can an academic test taker register for a Microsoft exam online?

A: Currently, the registration process for academic exams is in person at an academic test center or by calling the Prometric contact center at 800-755-3926; please see link for the numbers in your appropriate regions:

Americas: <http://prometric.com/Microsoft/Americas.htm>

Asia Pacific: <http://prometric.com/Microsoft/APACIT.htm>

Europe, Middle East and Africa: <http://prometric.com/Microsoft/EMEAIT.htm>

Q: Why did Microsoft decide to transition to one MCP exam vendor, Prometric?

A: You can read a complete article about this at <http://www.prometric.com/Microsoft/faq/>

Q: Where can I read more about Certiport Centers and the Microsoft Office Specialist exams?

A: For additional frequently asked questions regarding Certiport Centers, visit <http://www.microsoft.com/learning/mcp/officespecialist/faq.aspx>