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## **Prometric Sends Notice of License Suspension Incorrectly To Some Agents**

*Only Ohio resident agents with a non-compliant status on CE transcript should have received suspension notice*

**COLUMBUS** — This weekend, Prometric, the Continuing Education (CE) vendor that the Ohio Department of Insurance contracts to administer the Ohio CE program, sent out suspension notices with the CE transcripts to agents in the 2008-2009 compliance period. Some agents **may** have received this notice inadvertently. **Only resident agents with a non-compliant status on their CE transcript should have received the suspension notice.**

If you are a resident agent with a compliant status on your transcript or a non-resident agent, you should not have received the suspension notice. If you did, **PLEASE DISREGARD**. Your license is still valid and will not be suspended.

**Again, only resident agents with a non-compliant status on their CE transcript should have received this suspension notice.**

The Ohio Department of Insurance and Prometric apologize for any inconvenience this error may have caused. If you have further questions about the status of your license, please call Prometric at **800-532-2170** or the Ohio Department of Insurance's licensing division at **614-728-5860**. More information can be found on the Department's web site, [www.insurance.ohio.gov](http://www.insurance.ohio.gov).

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