

## **VOUCHER/COUPON TERMS AND CONDITIONS**

Each voucher/coupon may be redeemed only by registering for a Prometric test at an Authorized Prometric Testing Center for the Prometric Client and testing program for which they were purchased. Each voucher/coupon is encoded with information about the testing program for which it is valid, the expiration date and other terms and conditions for its use. They are not transferable between programs and are not returnable or refundable\*. Registration by the test candidate is accomplished by calling the registration number for the applicable testing program or by accessing the Prometric registration and scheduling services at [www.prometric.com](http://www.prometric.com).

Vouchers/coupons have an expiration date, also referred to as an Order End Date. They must be redeemed and the exam must be taken prior to the Order End Date or they will become invalid. Expiration dates are most often 12 months from the purchase date and are set by the Prometric client for whose testing program the voucher is applicable. Once a voucher/coupon has expired, or has been used to register for an exam where a candidate does not show up for the exam, it cannot be extended or reinstated and the fee paid is forfeited.

Discounts on voucher/coupon purchases must be applied for at the time of order. Pricing for each applicable voucher /coupon order shall be based on the information supplied. If on receipt of your order confirmation, you believe that you have not received the pricing to which you are entitled, please contact the Voucher Team.

You, as the purchaser of vouchers/coupons, are responsible for communicating all terms and conditions to anyone to whom you supply the vouchers/coupons. Test candidates who have contacted Prometric and are having problems redeeming vouchers due to a lack of understanding of the terms of their use may be referred back to you for problem resolution.

Vouchers/coupons are just like cash. You should safeguard them and are responsible for tracking their issuance to test candidates. Prometric does not provide redemption information to you.

By accepting these terms and conditions you hereby acknowledge that this agreement is issued in the United States of America and that Maryland law shall govern the interpretation of these terms and conditions.

\*Unless bundled with Microsoft related courseware, any resale and/or transfer of Microsoft vouchers/coupons is expressly prohibited.

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