

Frequently Asked Questions
For Candidates Registering to Take the GRE® General Test
OUTSIDE the U.S., Canada, Guam, Puerto Rico, U.S. Virgin Islands, China (including
Hong Kong), Taiwan, and Korea

Registration

Q: Where can I get a *GRE Information and Registration Bulletin*?

A: Bulletins can be downloaded free of charge at www.ets.org/gre/stupubs.

Q: What is the test fee?

A: The test fee is US\$180.

Q: Can I take a paper-based GRE General Test?

A: Prometric centers only deliver computer-based tests. To determine the availability of GRE paper-based testing, visit www.ets.org/gre/grereg.

Q: How can I pay for the test?

A: You can pay by credit card (American Express, Discover, JCB, MasterCard, or VISA) or by another payment method. Refer to the *GRE Bulletin* or visit www.ets.org/gre.

Q: What is the registration process?

A: You can register online at www.prometric.com/gre up to 48 hours prior to your first test date choice if you use a credit card. American Express, Discover, JCB, MasterCard, and VISA are accepted. You can also register by calling your Regional Registration Center up to 48 hours prior to your first test date choice if you use a credit card.

If you are not paying by credit card, refer to the *GRE Bulletin* or visit www.ets.org/gre for payment methods and policies. To register by mail, your payment and registration form must arrive at the Regional Registration Center at least 21 calendar days prior to your first test date choice.

When registering, provide your name exactly as it appears on your passport or other primary identification document that you will take to the test center on test day. Refer to the *GRE Bulletin* or visit www.ets.org/gre/idrequirements.

Q: How do I contact a Regional Registration Center?

A: Refer to the *GRE Bulletin* or visit www.ets.org/gre/cbtintlcenters for a complete list of locations and contact information.

Q: I need an international scheduling form. How do I get a copy?

A: The form can be downloaded at www.ets.org/gre/stupubs.

Q: I sent my registration by fax or mail. How do I make inquiries about my registration?

A: Please allow five business days for processing after your form is received. After that time, you can access your appointment details at www.prometric.com/gre. No inquiries will be answered prior to that time.

Q: I registered for the test but have not received my GRE POWERPREP® software. What should I do?

A: The software is sent directly from ETS. If you do not receive the software, you can download it free of charge at www.ets.org/gre/stupubs. Note: ETS sends the software only to registrants outside the U.S., Puerto Rico, and Canada who register for the computer-based General Test more than two weeks in advance of their test date. All other registrants are advised to download it.

Rescheduling or Canceling Your Test Appointment

Q: How can I reschedule or cancel my appointment?

A: You must reschedule or cancel your appointment no later than three full days prior to your test date (not including the day of your test or the day of your request). If paying by credit card, you can reschedule online at www.prometric.com/gre or by e-mail, fax, mail, or phone. With your request, include your name, confirmation number, and date of birth. If you are not paying by credit card, mail your payment together with a letter stating your name, confirmation number, and date of birth. The rescheduling fee is US\$50.

Q: How can I get a refund for my canceled appointment?

A: If you cancel your test no later than three full days prior to your test date (not including the day of your test or the day of your request), you will receive a refund equivalent to half of the original test fee (US\$90). If you paid by credit card, your refund will be processed automatically. If you paid by another method, you will receive a refund by mail. Refer to the *GRE Bulletin* or visit www.ets.org/gre.

Q: I have registered or rescheduled my appointment by phone. How do I reconfirm my changes?

A: Confirmation details that are given at the end of a phone registration are final. The confirmation number is sufficient to test.

On Test Day

Q: When do I need to arrive at the test center?

A: Report to the test center at least 30 minutes prior to your scheduled appointment time. If you arrive late, you may not be admitted, and your test fee will be forfeited.

Q: What do I need to take to the test center on test day?

A: Refer to the *GRE Bulletin* for acceptable forms of identification or visit www.ets.org/gre/idrequirements.

Q: Can I take testing aids such as a dictionary or calculator to the testing center?

A: No. Testing aids are not allowed in the test center. For more information, refer to the *GRE Bulletin* or visit www.ets.org/gre/centerregulations.

Q: How long does the test take?

A: Plan to be at the testing center up to 4 hours.

Q: Do I have an option to hand write the Analytical Writing section?

A: No. The option to hand write the Analytical Writing section is not available.

Score Reports

Q: When will I get my official scores?

A: ETS will send official score reports to you and your designated score recipients within 10-15 days after you take the test.

Q: What is the fee for an Additional Score Report (ASR), and where do I send the request?

A: The ASR fee is US\$20 per score recipient. Requests can be made online at www.ets.org/gre or by mail or fax. Questions about score reports should be directed to ETS at:

E-mail: gre-info@ets.org

Phone: 001-609-771-7670

Fax: 001-610-290-8975